



पूर्वोत्तर इंदिरा गांधी क्षेत्रीय स्वास्थ्य एवं आयुर्विज्ञान संस्थान, शिलांग
NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF HEALTH & MEDICAL SCIENCES, SHILLONG

(भारत सरकार, स्वास्थ्य एवं परिवार कल्याण मंत्रालय, स्वायत्त संस्थान)
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

निदेशक ब्लॉक, मावडीयांगडीयांग, शिलांग - 793018 मेघालय
Director's Block, Mawdiangdiang, Shillong - 793018 Meghalaya

E-mail - info.neigrihms@nic.in
www.neigrihms.gov.in
EPJABX : (0364) 2538025
Tel : 0364-2538013/2538010
Fax: 0364-2538003

F. No.

No. NEIGR-42/2004/Pt-IV/

To,

The Chairperson,
Ranger Security & Service Organisation,
Mawlai Phudmuri, Shillong -793008

Sub: Withdrawal of manpower from the Laundry Department- reg


Madam,

With reference to the subject cited above, it is to inform that the Laundry Services in the Institute will be taken over by a separate service provider w.e.f. 01.05.2024, hence, the 36 (thirty-six) Unskilled and 2 (two) Skilled manpower deployed in the Laundry Dept. of the Institute are to be withdrawn by 30.04.2024.

However, the manpower withdrawn from the said section may be adjusted in the various departments of the Institute as and when request for manpower in Unskilled and Skilled categories is issued by the Institute.

This is issued with the approval of the Competent Authority.

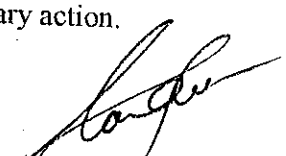
Yours faithfully,


Deputy Director (Admn)
NEIGRIHMS, Shillong
Dated: 30.04.2024

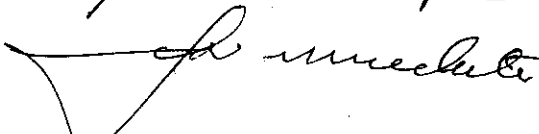
No. NEIGR-42/2004/Pt-IV/

Copy to:

1. Medical Superintendent, NEIGRIHMS, Shillong for kind information.
2. Deputy Medical Superintendent (Laundry), for kind information
3. Accounts Officer, NEIGRIHMS, Shillong, for information.
4. P.A. to the Director, NEIGRIHMS, for kind information of the Director.
5. Controlling Officer, RSSO NEIGRIHMS Unit, for information and necessary action.
6. Office Copy.


Deputy Director (Admn)
NEIGRIHMS, Shillong

M/S: RGS Talwar


a/cor please

R.G.S. ENTERPRISE

Head Office : LOWER LACHUMIERE, SHILLONG-793001, (Meghalaya)

Reg. Office : POLICE BAZAR, SHILLONG, 793001. (MEGHALAYA)

(AN ISO 9001:2015 CERTIFIED FIRM)

☎: 0364-2224923

E-Mail: rgsentp@yahoo.com.

GST No: 17AHJPS3993E1ZV

Ref : RGS/22-23 /

Date: 29.03.2023.

ITEMS LIST DETAILS

GEM/2023/B/3027432

Bid For : Operation and maintenance of Laundry services

Sir,

We shall be responsible for planning, designing, supplying, installation, testing, commissioning, operation & maintenance of laundry services for 10 years at NEIGRHMS, Shillong.

The rates quoted for the operation of laundry (Linen items) in the BOQ (last month - 6th month , rates) shall Increase by 3%(Three Percent) every year.

GST has been calculated at the current prevailing charges , any changes in the tax by the government shall be implemented accordingly.

Changes in the minimum rates of wages by the Ministry of Labour and Employment shall be calculated separately.

We have calculated the Rate for operation of Laundry based on the quantity given in the bid document.

(WORKLOAD: The quantity of linen items to be washed at present is approximately 3000 pieces per day. Load of dirty linen shall be approximately 2000 Kg per day)

Warranty for 5 years followed by CMC for 5 years including Spares & service for all the Equipment's items quoted.

The price offered in the e-price bid /BOQ shall be considered as inclusive of the buy back value.

Turnkey component included: Renovation of the laundry including superstructure along with electrical conduiting, drainage system, civil works, air conditioning and ventilation and provision of water treatment system, and soft water plant for washer- extractor, etc on a turnkey basis with reorganization of the layout of the workflow on the basis , **includes all the Civil works as mentioned in the bid.**

Thanking You,

Regards.

R.G.S. ENTERPRISE

A. Singhania
A. Singhania

A. Singhania
R.G.S. ENTERPRISE

Police Bazar,
Shillong - 793001
Meghalaya.

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R.G.S. ENTERPRISE

Head Office : LOWER LACHUMIERE, SHILLONG-793001, (Meghalaya)

Reg. Office : POLICE BAZAR, SHILLONG, 793001. (MEGHALAYA)

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Ref: RGS/22-23 / _____

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ITEMS LIST DETAILS

GEM/2023/B/3027432

Bid For : Operation and maintenance of Laundry services

Equipment's list and make and model

Item Number	Item Title	Brand	Model Name
1	Industrial Washer Extractor Sluicing Machine	DOMUS	DHS 35 C Touch II E
2	Industrial Hygiene Barrier Washer Extractor 60 kg	DOMUS	DHB 70 Touch II E
3	Industrial Tumbler Dryer 60kg	DOMUS	DTT 60 E
4	Industrial Tumbler Dryer 30kg	DOMUS	DTT 35 E
5	Industrial Washer Extractor 100 kg	DOMUS	DHS 100 C Touch II HW
6	Industrial Weighing Machine 100 kg	INDIAN	BBA236-B150
7	Vacuum Ironing Table	INDIAN	TPC 08 A
	Steam Generator	INDIAN	SG 9KW
8	Dry Linen Cage Trolley	INDIAN	CS 1203
9	Wet Trolleys	INDIAN	CS 365
10	Dry Trolley	INDIAN	RHG 600
11	Automatic Laundry Dosing pumps	INDIAN	MW 6000

A. Singhanla
R.G.S. ENTERPRISE
Police Bazar,
Shillong - 793001
Meghalaya.

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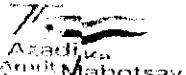
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29/3/23

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Contract | अनुबंध



BB/G-505/2023-24

Contract No | अनुबंध क्रमांक: GEMC-511687718200417

Generated Date | अनुबंध तिथि: 09-Aug-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2023/B/3027432

Organisation Details संगठन विवरण		Buyer Details खरीदार विवरण	
Type प्ररूप:	Central Autonomous	Designation पद:	Stores and Procurement Officer
Ministry मंत्रालय:	Ministry of Health and Family Welfare	Contact No. संपर्क नंबर:	0364-2539032-213
Department विभाग:	Department of Health and Family Welfare	Email ID ईमेल आईडी:	harendra.dey@nic.in
Organisation Name संगठन का नाम:	North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)	GSTIN जीएसटीआईएन:	N
Office Zone कार्यालय क्षेत्र:	Neigrihms, Shillong	Address पता:	P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHAIST HILLS, MEGHALAYA-793018, India

Financial Approval Detail वित्तीय स्वीकृति विवरण		Paying Authority Details भुगतान प्राधिकरण विवरण	
IFD		Role:	PAO
Concurrence Yes		Payment Mode भुगतान का तरीका:	Offline
Designation of Administrative Approval प्रशासनिक अनुमोदन का पदनाम:	Director, F.No.NEIGR/S&P/R-01/2022-23, Buy Back Of Rs.496664 aga Inst: DRV Rs.422163.76 on buy back of exiting systems as per bid	Designation पद:	A Accounts officer
Designation of Financial Approval वित्तीय अनुमोदन का पदनाम:	DDA & DFA, Approved Agenda C-5/68 PC, CDN-C-744(A)/(B)/(C)/23-2 4.04/8/04/23 on buy back of old laundry system (BTC Laundry) and Industrial Washer (Mlele)	Email ID ईमेल आईडी:	accounts.neigrihms@nic.in
	(Buy back value) 6499550.69 (Buy back value)	GSTIN जीएसटीआईएन:	N
		Address पता:	P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHAIST HILLS EAST, MEGHALAYA-793018, India

Seller Details विक्रेता विवरण		
GeM Seller ID जेम विक्रेता आईडी:	1F71180000095469	C - 744(A)/2023-24
Company Name कंपनी का नाम:	R G S Enterprise	C - 744(B)/2023-24
Contact No. संपर्क नंबर:	09863094593	C - 744(C)/2023-24
Email ID ईमेल आईडी:	rgsentp@yahoo.com	
Address पता:	M/s. R G S Enterprises, Lower Lachumiere, Shillong, Meghalaya-793001, India	
MSME verified एमएसएमई सत्यापित:	No	
MSME Registration number एमएसएमई पंजीकरण संख्या:	UDYAM-ML-04-0001420	dt : 4/8/2023
MSE Social Category एमएसएमई सामाजिक श्रेणी:	General	
MSE Gender एमएसएमई लिंग श्रेणी:	Male	
GSTIN जीएसटीआईएन:	17AHJPS3993E1ZV	

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Delivery Instructions | वितरण निर्देश : AWARD OF CONTRACT OF THE REQUIREMENT OF UP DATED LAUNDRY SET UP WITH SITC OPERATION AND MAINTENANCE OF LAUNDRY SERVICES AGAINST BUY BACK OF OLD, EXISTING OBSOLETE AND UNSERVICEABLE ENTIRE SYSTEM OF LAUNDRY COMPLETE SET PROCURED DURING 2006 WITH COMPL

#	Item Description आइटम विवरण	Ordered Quantity आइटम विवरण	Unit इकाई	Unit Price (INR) इकाई मूल्य (INR)	Tax Bifurcation (INR) कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR) मूल्य (INR में सभी शुल्क और कर सहित)
1	Product Name उत्पाद का नाम : Bed Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	18,000	pieces	11.8	NA	212,400
2	Product Name उत्पाद का नाम : Medium Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	240	pieces	4.85	NA	1,164

3	Product Name उत्पाद का नाम : Scrubs of different colours Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,100	pieces	8.1	NA	17,010
4	Product Name उत्पाद का नाम : Big Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	8.33	NA	2,499
5	Product Name उत्पाद का नाम : CSSD Wrapper Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	3,300	pieces	11.45	NA	37,785
6	Product Name उत्पाद का नाम : Neuro Long Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	60	pieces	6.95	NA	417
7	Product Name उत्पाद का नाम : Blanket Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	24.28	NA	14,568
8	Product Name उत्पाद का नाम : Hole Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	7.28	NA	2,184
9	Product Name उत्पाद का नाम : Pajama Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,250	pieces	8	NA	18,000
10	Product Name उत्पाद का नाम : Industrial Washer Extractor Sluicing Machine Brand ब्रांड : DOMUS (Orgaeearth Cleansol P ltd) Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: DHS 35 C Touch II E HSN Code एचएसएन कोड: 8450	1	pieces	1,340.137	NA	1,340,137
11	Product Name उत्पाद का नाम : Small Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,050	pieces	3.45	NA	3,622.5
	Product Name उत्पाद का नाम : Bed Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded					

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12	Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	18,000	pieces	13.74	NA	247,320
13	Product Name उत्पाद का नाम: Medium Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	240	pieces	6.47	NA	1,552.8
14	Product Name उत्पाद का नाम: Scrubs of different colours Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,100	pieces	11.45	NA	24,045
15	Product Name उत्पाद का नाम: Bed Cover Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	15,000	pieces	11.8	NA	177,000
16	Product Name उत्पाद का नाम: Pillow Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	24.28	NA	14,568
17	Product Name उत्पाद का नाम: Neuro Long Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	60	pieces	8.1	NA	486
18	Product Name उत्पाद का नाम: Blanket Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	34.35	NA	20,610
19	Product Name उत्पाद का नाम: Industrial Hygiene Barrier Washer Extractor 60 kg Brand ब्रांड: DOMUS (Orgaeearth Cleansol P Ltd) Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: DHB 70 Touch II E HSN Code एचएसएन कोड: 8450	4	pieces	3,610.039	NA	14,440,156
20	Product Name उत्पाद का नाम: 70x70 Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,200	pieces	6.95	NA	8,340
21	Product Name उत्पाद का नाम: Bed Cover Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3)	15,000	pieces	13.74	NA	207,100

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	Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997					
22	Product Name उत्पाद का नाम: Small Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,050	pieces	4.63	NA	4,861.5
23	Product Name उत्पाद का नाम: Draw Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	6,000	pieces	6.95	NA	41,700
24	Product Name उत्पाद का नाम: Wrapper Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,500	pieces	6.25	NA	9,375
25	Product Name उत्पाद का नाम: 70x70 Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,200	pieces	8.1	NA	9,720
26	Product Name उत्पाद का नाम: Pillow Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	34.35	NA	20,610
27	Product Name उत्पाद का नाम: Industrial Tumbler Dryer 60kg Brand ब्रांड: DOMUS (Orgaeearth Cleansol P Ltd) Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: DTT 60 E HSN Code एचएसएन कोड: 8450	1	pieces	947,280	NA	947,280
28	Product Name उत्पाद का नाम: 90x90 Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,400	pieces	8.35	NA	20,040
29	Product Name उत्पाद का नाम: Green Gown Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	750	pieces	7.28	NA	5,460
30	Product Name उत्पाद का नाम: Wrapper Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,500	pieces	8.33	NA	12,495
	Product Name उत्पाद का नाम: Pillow Cover					

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31	<p>Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	15,000	pieces	4.86	NA	72,900
32	<p>Product Name उत्पाद का नाम : Skin Towel or O.T Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	900	pieces	6.25	NA	5,625
33	<p>Product Name उत्पाद का नाम : Draw Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	6,000	pieces	8.1	NA	48,600
34	<p>Product Name उत्पाद का नाम : Green Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	750	pieces	10.3	NA	7,725
35	<p>Product Name उत्पाद का नाम : Industrial Tumbler Dryer 30kg Brand ब्रांड : DOMUS (Orgaeath Cleansol P ltd) Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: DTT 35 E HSN Code एचएसएन कोड: 8450</p>	2	pieces	535.602	NA	1,071,204
36	<p>Product Name उत्पाद का नाम : Rectangle Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	300	pieces	6.95	NA	2,085
37	<p>Product Name उत्पाद का नाम : Screen Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	900	pieces	7.28	NA	6,552
38	<p>Product Name उत्पाद का नाम : 90x90 Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	2,400	pieces	9.7	NA	23,280
39	<p>Product Name उत्पाद का नाम : Patient Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	2,850	pieces	7.63	NA	21,745.5
	<p>Product Name उत्पाद का नाम : Eye Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM</p>					

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40	Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	450	pieces	4.85	NA	2,182.5
41	Product Name उत्पाद का नाम : Pillow Cover Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	15,000	pieces	5.65	NA	84,750
42	Product Name उत्पाद का नाम : Skin Towel or O.T Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	8.33	NA	7,497
43	Product Name उत्पाद का नाम : Industrial Washer Extractor 100 kg Brand ब्रांड : DOMUS (Orgaeath Cleansol P ltd) Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: DHS 100 C Touch II HW HSN Code एचएसएन कोड: 8450	1	pieces	3,748,163	NA	3,748,163
44	Product Name उत्पाद का नाम : CSSD Wrapper Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	3,300	pieces	6.95	NA	22,935
45	Product Name उत्पाद का नाम : Curtahis Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	16.18	NA	14,562
46	Product Name उत्पाद का नाम : Rectangle Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	8.1	NA	2,430
47	Product Name उत्पाद का नाम : Screen Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	10.3	NA	9,270
48	Product Name उत्पाद का नाम : Pajama Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,250	pieces	4.85	NA	10,912.5
49	Product Name उत्पाद का नाम : Abdominal Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE	210	pieces	6.25	NA	1,312.5

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50	Product Name उत्पाद का नाम : Patient Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,850	pieces	8.9	NA	25,365
51	Product Name उत्पाद का नाम : Eye Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	450	pieces	6.48	NA	2,916
52	Product Name उत्पाद का नाम : Industrial Weighing Machine 100 kg Brand ब्रांड : Orgaeath Cleansol P ltd Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: BBA236-B150 HSN Code एचएसएन कोड: 8450	1	pieces	157,530	NA	157,530
53	Product Name उत्पाद का नाम : Scrubs of different colours Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,100	pieces	6.95	NA	14,595
54	Product Name उत्पाद का नाम : Big Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	7.28	NA	2,184
55	Product Name उत्पाद का नाम : CSSD Wrapper Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	3,300	pieces	8.1	NA	26,730
56	Product Name उत्पाद का नाम : Curtain Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	22.9	NA	20,610
57	Product Name उत्पाद का नाम : Blanket Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	20.8	NA	12,480
58	Product Name उत्पाद का नाम : Hole Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	6.25	NA	1,875
	Product Name उत्पाद का नाम : Pajama Brand ब्रांड : LAUNDRY SERVICE					

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59	Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,250	pieces	5.66	NA	12,735
60	Product Name उत्पाद का नाम: Abdominal Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	210	pieces	8.33	NA	1,749.3
61	Product Name उत्पाद का नाम: Vacuum Ironing Table with Electric Steam Generator Brand ब्रांड: Orgaeearth Cleansul P ltd Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: TPC 08 A & SG 9KW HSN Code एचएसएन कोड: 8450	2	pieces	82,600	NA	165,200
62	Product Name उत्पाद का नाम: Bed Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	18,000	pieces	11.8	NA	212,400
63	Product Name उत्पाद का नाम: Medium Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	240	pieces	5.66	NA	1,358.4
64	Product Name उत्पाद का नाम: Scrubs of different colours Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,100	pieces	8.1	NA	17,010
65	Product Name उत्पाद का नाम: Big Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	10.3	NA	3,090
66	Product Name उत्पाद का नाम: Pillow Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	20.8	NA	12,480
67	Product Name उत्पाद का नाम: Neuro Long Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	60	pieces	6.95	NA	417
68	Product Name उत्पाद का नाम: Blanket Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM	600	pieces	24.28	NA	14,568

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	Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997					
69	Product Name उत्पाद का नाम : Hole Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	8.33	NA	2,499
70	Product Name उत्पाद का नाम : Dry Linen Cage Trolley Brand ब्रांड : Orgaeearth Cleansol P Ltd Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: CS 1203 HSN Code एचएसएन कोड: 8450	6	pieces	63,720	NA	382,320
71	Product Name उत्पाद का नाम : Bed Cover Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	15,000	pieces	11.8	NA	177,000
72	Product Name उत्पाद का नाम : Small Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,050	pieces	4.04	NA	4,242
73	Product Name उत्पाद का नाम : Bed Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	18,000	pieces	15.73	NA	283,140
74	Product Name उत्पाद का नाम : Medium Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	240	pieces	8	NA	1,920
75	Product Name उत्पाद का नाम : Green Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	750	pieces	6.25	NA	4,687.5
76	Product Name उत्पाद का नाम : 70x70 Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,200	pieces	6.95	NA	8,340
77	Product Name उत्पाद का नाम : Pillow Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	24.28	NA	14,568

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78	Product Name उत्पाद का नाम : Neuro Long Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	60	pieces	9.26	NA	555.6
79	Product Name उत्पाद का नाम : Wet Trolleys Brand ब्रांड : Orgaeath Cleansol P ltd Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: CS 365 HSN Code एचएसएन कोड: 8450	10	pieces	70,800	NA	708,000
80	Product Name उत्पाद का नाम : Draw Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	6,000	pieces	6.85	NA	41,100
81	Product Name उत्पाद का नाम : Wrapper Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,500	pieces	7.28	NA	10,920
82	Product Name उत्पाद का नाम : Bed Cover Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	15,000	pieces	15.73	NA	235,950
83	Product Name उत्पाद का नाम : Small Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,050	pieces	5.72	NA	6,006
84	Product Name उत्पाद का नाम : Screen Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	6.25	NA	5,625
85	Product Name उत्पाद का नाम : 90x90 Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,400	pieces	8.35	NA	20,040
86	Product Name उत्पाद का नाम : Green Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	750	pieces	7.28	NA	5,460
	Product Name उत्पाद का नाम : 70x70 Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded					

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87	Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,200	pieces	9.25	NA	11,100
88	Product Name उत्पाद का नाम: Pillow Cover Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	15,000	pieces	4.85	NA	72,750
89	Product Name उत्पाद का नाम: Skin Towel or D.T Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	7.28	NA	6,552
90	Product Name उत्पाद का नाम: Draw Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	6,000	pieces	9.25	NA	55,500
91	Product Name उत्पाद का नाम: Wrapper Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,500	pieces	10.3	NA	15,450
92	Product Name उत्पाद का नाम: Dry Trolley Brand ब्रांड: Orgaeath Cleansol P Ltd Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: RHG 600 HSN Code एचएसएन कोड: 8450	10	pieces	46,728	NA	467,280
93	Product Name उत्पाद का नाम: Rectangle Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	6.95	NA	2,085
94	Product Name उत्पाद का नाम: Screen Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	7.28	NA	6,552
95	Product Name उत्पाद का नाम: 90x90 Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,400	pieces	11.1	NA	26,640
96	Product Name उत्पाद का नाम: Curtains Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3)	900	pieces	13.9	NA	12,510

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97	<p>Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997 Product Name उत्पाद का नाम: Eye Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	450	pieces	5.66	NA	2,547
98	<p>Product Name उत्पाद का नाम: Pillow Cover Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	15,000	pieces	6.48	NA	97,200
99	<p>Product Name उत्पाद का नाम: Skin Towel or O.T Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	900	pieces	10.3	NA	9,270
100	<p>Product Name उत्पाद का नाम: Automatic Laundry Dosing pumps Brand ब्रांड: Orgaeath Cleansol P Ltd Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: MW 6000 HSN Code एचएसएन कोड: 8450</p>	1	Set	590,000	NA	590,000
101	<p>Product Name उत्पाद का नाम: Patient Gown Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	2,850	pieces	7.65	NA	21,802.5
102	<p>Product Name उत्पाद का नाम: Curtalns Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	900	pieces	16.18	NA	14,562
103	<p>Product Name उत्पाद का नाम: Rectangle Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	300	pieces	9.25	NA	2,775
104	<p>Product Name उत्पाद का नाम: Big Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	300	pieces	6.25	NA	1,875
105	<p>Product Name उत्पाद का नाम: CSSD Wrapper Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	3,300	pieces	6.95	NA	22,935
	<p>Product Name उत्पाद का नाम: Patient Gown</p>					

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106	<p>Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	2,850	pieces	10.17	NA	28,984.5
107	<p>Product Name उत्पाद का नाम : Eye Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	450	pieces	8	NA	3,600
108	<p>Product Name उत्पाद का नाम : Furnitures Brand ब्रांड : Furnitures Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: Furnitures HSN Code एचएसएन कोड: 8450</p>	1	Set	118,000	NA	118,000
109	<p>Product Name उत्पाद का नाम : Pajama Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	2,250	pieces	4.85	NA	10,912.5
110	<p>Product Name उत्पाद का नाम : Abdominal Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	210	pieces	7.26	NA	1,524.6
111	<p>Product Name उत्पाद का नाम : CSSD Wrapper Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	3,300	pieces	9.25	NA	30,525
112	<p>Product Name उत्पाद का नाम : Medium Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	240	pieces	4.85	NA	1,164
113	<p>Product Name उत्पाद का नाम : Scrubs of diffrent colours Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	2,100	pieces	6.95	NA	14,595
114	<p>Product Name उत्पाद का नाम : Big Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	300	pieces	7.28	NA	2,184
	<p>Product Name उत्पाद का नाम : Hole Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM</p>					

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115	Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	7.28	NA	2,184
116	Product Name उत्पाद का नाम : Blanket Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	20.8	NA	12,480
117	Product Name उत्पाद का नाम : CMC for asset for 6th Year Brand ब्रांड : CMC SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: CMC SERVICE HSN Code एचएसएन कोड: 8514	1	Set	535,368.8	NA	535,368.8
118	Product Name उत्पाद का नाम : Pajama Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,250	pieces	6.47	NA	14,557.5
119	Product Name उत्पाद का नाम : Abdominal Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	210	pieces	10.3	NA	2,163
120	Product Name उत्पाद का नाम : Medium Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	240	pieces	5.66	NA	1,358.4
121	Product Name उत्पाद का नाम : Bed Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	18,000	pieces	13.74	NA	247,320
122	Product Name उत्पाद का नाम : Small Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,050	pieces	3.45	NA	3,622.5
123	Product Name उत्पाद का नाम : Scrubs of different colours Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,100	pieces	9.25	NA	19,425
124	Product Name उत्पाद का नाम : Neuro Long Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE	60	pieces	8.1	NA	486

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	Product Name उत्पाद का नाम : Pillow Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	20.8	NA	12,480
126	Product Name उत्पाद का नाम : CMC for asset for 7th Year Brand ब्रांड : CMC SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: CMC SERVICE HSN Code एचएसएन कोड: 8514	1	Set	535,368.8	NA	535,368.8
127	Product Name उत्पाद का नाम : Blanket Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	600	pieces	27.75	NA	16,650
128	Product Name उत्पाद का नाम : Hole Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	10.3	NA	3,090
129	Product Name उत्पाद का नाम : Small Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,050	pieces	4.04	NA	4,242
130	Product Name उत्पाद का नाम : Bed Cover Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	15,000	pieces	13.74	NA	206,100
131	Product Name उत्पाद का नाम : Wrapper Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,500	pieces	6.25	NA	9,375
132	Product Name उत्पाद का नाम : Bed Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	18,000	pieces	19.5	NA	351,000
133	Product Name उत्पाद का नाम : 70x70 Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,200	pieces	8.1	NA	9,720
	Product Name उत्पाद का नाम : Green Gown Brand ब्रांड : LAUNDRY SERVICE					

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	<p>Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	750	pieces	6.25	NA	4,687.5
135	<p>Product Name उत्पाद का नाम: CMC for asset for 8th Year Brand ब्रांड: CMC SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: CMC SERVICE HSN Code एचएसएन कोड: 8514</p>	1	Set	535,368.8	NA	535,368.8
136	<p>Product Name उत्पाद का नाम: Pillow Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	600	pieces	27.75	NA	16,650
137	<p>Product Name उत्पाद का नाम: Neuro Long Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	60	pieces	11.5	NA	690
138	<p>Product Name उत्पाद का नाम: Wrapper Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	1,500	pieces	7.28	NA	10,920
139	<p>Product Name उत्पाद का नाम: Draw Sheet Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	6,000	pieces	8.1	NA	48,600
140	<p>Product Name उत्पाद का नाम: Skin Towel or O.T Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	900	pieces	6.25	NA	5,625
141	<p>Product Name उत्पाद का नाम: Bed Cover Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	15,000	pieces	19.5	NA	292,500
142	<p>Product Name उत्पाद का नाम: 90x90 Towel Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997</p>	2,400	pieces	9.7	NA	23,280
143	<p>Product Name उत्पाद का नाम: Screen Brand ब्रांड: LAUNDRY SERVICE Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM</p>	900	pieces	6.25	NA	5,625

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	Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997					
144	Product Name उत्पाद का नाम : CMC for asset for 9th Year Brand ब्रांड : CMC SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: CMC SERVICE HSN Code एचएसएन कोड: 8514	1	Set	535,368.8	NA	535,368.8
145	Product Name उत्पाद का नाम : Green Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	750	pieces	8.33	NA	6,247.5
146	Product Name उत्पाद का नाम : 70x70 Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	1,200	pieces	11.45	NA	13,740
147	Product Name उत्पाद का नाम : Skin Towel or O.T Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	7.28	NA	6,552
148	Product Name उत्पाद का नाम : Pillow Cover Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	15,000	pieces	5.65	NA	84,750
149	Product Name उत्पाद का नाम : Eye Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	450	pieces	4.85	NA	2,182.5
150	Product Name उत्पाद का नाम : Draw Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	6,000	pieces	11.5	NA	69,000
151	Product Name उत्पाद का नाम : Rectangle Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	8.1	NA	2,430
152	Product Name उत्पाद का नाम : Curtains Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	13.9	NA	12,510

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153	Product Name उत्पाद का नाम : CMC for asset for 10th Year Brand ब्रांड : CMC SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : CMC SERVICE HSN Code एचएसएन कोड : 8514	1	Set	535,368.8	NA	535,368.8
154	Product Name उत्पाद का नाम : Screen Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	900	pieces	8.33	NA	7,497
155	Product Name उत्पाद का नाम : 90x90 Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	2,400	pieces	13.74	NA	32,976
156	Product Name उत्पाद का नाम : Eye Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	450	pieces	5.66	NA	2,547
157	Product Name उत्पाद का नाम : Patient Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	2,850	pieces	8.9	NA	25,365
158	Product Name उत्पाद का नाम : Abdominal Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	210	pieces	6.25	NA	1,312.5
159	Product Name उत्पाद का नाम : Pillow Cover Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	15,000	pieces	8	NA	120,000
160	Product Name उत्पाद का नाम : LSSD Wrapper Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	3,300	pieces	8.1	NA	26,730
161	Product Name उत्पाद का नाम : Big Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति : Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल : LAUNDRY SERVICE HSN Code एचएसएन कोड : 9997	300	pieces	6.25	NA	1,875
	Product Name उत्पाद का नाम : Turnkey Work Brand ब्रांड : Turnkey Work					

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	Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: Turnkey Work HSN Code एचएसएन कोड: 8514	1	Lumsum	2,500,000	NA	2,500,000
163	Product Name उत्पाद का नाम : Curtains Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	900	pieces	18.5	NA	16,650
164	Product Name उत्पाद का नाम : Rectangle Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	11.45	NA	3,435
165	Product Name उत्पाद का नाम : Abdominal Sheet Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	210	pieces	7.26	NA	1,524.6
166	Product Name उत्पाद का नाम : Pajama Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,250	pieces	5.66	NA	12,735
167	Product Name उत्पाद का नाम : Hoie Towel Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	300	pieces	6.25	NA	1,875
168	Product Name उत्पाद का नाम : Patient Gown Brand ब्रांड : LAUNDRY SERVICE Brand Type ब्रांड प्रकार : Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है : Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश : BOQ (Q3) Model मॉडल: LAUNDRY SERVICE HSN Code एचएसएन कोड: 9997	2,850	pieces	12.6	NA	35,910

Total Order Value | कुल ऑर्डर मूल्य (in INR)

34,283,296.7

Consignee Detail|परोपिती विवरण

S.No क्र.सं.	Consignee परोपिती	Item वस्तु	Lot No. लॉट नंबर	Quantity मात्रा	Delivery Start After दिनों के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By वितरण पूरा कब तक करना है
		Industrial Washer Extractor Sluicing Machine	-	1	09-Aug-2023	05-Feb-2024
		Industrial Hygiene Barrier Washer Extractor 60 kg	-	4	09-Aug-2023	05-Feb-2024
		Industrial Tumbler Dryer 60kg	-	1	09-Aug-2023	05-Feb-2024

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Industrial Tumbler Dryer 30kg	-	2	09-Aug-2023	05-Feb-2024
Industrial Washer Extractor 100 kg	-	1	09-Aug-2023	05-Feb-2024
Industrial Weighing Machine 100 kg	-	1	09-Aug-2023	05-Feb-2024
Vacuum Ironing Table with Electric Steam Generator	-	2	09-Aug-2023	05-Feb-2024
Dry Linen Cage Trolley	-	6	09-Aug-2023	05-Feb-2024
Wet Trolleys	-	10	09-Aug-2023	05-Feb-2024
Dry Trolley	-	10	09-Aug-2023	05-Feb-2024
Automatic Laundry Dosing pumps	-	1	09-Aug-2023	05-Feb-2024
Furnitures	-	1	09-Aug-2023	05-Feb-2024
CMC for asset for 6th Year	-	1	09-Aug-2023	06-Aug-2029
CMC for asset for 7th Year	-	1	09-Aug-2023	06-Aug-2029
CMC for asset for 8th Year	-	1	09-Aug-2023	06-Aug-2029
CMC for asset for 9th Year	-	1	09-Aug-2023	06-Aug-2029
CMC for asset for 10th Year	-	1	09-Aug-2023	06-Aug-2029
Turnkey Work	-	1	09-Aug-2023	05-Feb-2024
Bed Sheet	-	18,000	09-Aug-2023	06-Mar-2024
Bed Cover	-	15,000	09-Aug-2023	06-Mar-2024
Draw Sheet	-	6,000	09-Aug-2023	06-Mar-2024
Pillow Cover	-	15,000	09-Aug-2023	06-Mar-2024
Patient Gown	-	2,850	09-Aug-2023	06-Mar-2024
Pajama	-	2,250	09-Aug-2023	06-Mar-2024
Blanket	-	600	09-Aug-2023	06-Mar-2024
Pillow	-	600	09-Aug-2023	06-Mar-2024
Green Gown	-	750	09-Aug-2023	06-Mar-2024
Screen	-	900	09-Aug-2023	06-Mar-2024
Curtains	-	900	09-Aug-2023	06-Mar-2024
Big Towel	-	300	09-Aug-2023	06-Mar-2024
Medium Towel	-	240	09-Aug-2023	06-Mar-2024
Small Towel	-	1,050	09-Aug-2023	06-Mar-2024
Wrapper	-	1,500	09-Aug-2023	06-Mar-2024
Skin Towel or O.T Towel	-	900	09-Aug-2023	06-Mar-2024
Eye Towel	-	450	09-Aug-2023	06-Mar-2024
Abdominal Sheet	-	210	09-Aug-2023	06-Mar-2024
Hole Towel	-	300	09-Aug-2023	06-Mar-2024
Neuro Long Sheet	-	60	09-Aug-2023	06-Mar-2024
70x70 Towel	-	1,200	09-Aug-2023	06-Mar-2024
90x90 Towel	-	2,400	09-Aug-2023	06-Mar-2024
Rectangle Sheet	-	300	09-Aug-2023	06-Mar-2024
CSSD Wrapper	-	3,300	09-Aug-2023	06-Mar-2024
Scrubs of different colours	-	2,100	09-Aug-2023	06-Mar-2024
Bed Sheet	-	18,000	09-Aug-2023	05-Apr-2024

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Designation | पद : -
 Email ID | ईमेल आईडी : con18.nelgrihms.mi@gembuyer.in
 Contact | संपर्क : 0364-2538044-
 GSTIN | जीएसटीआईएन : -
 Address | पता : P.O. NEIGRIHMS, Mawdiangdiang, Shillong,
 EAST KHASI HILLS, MEGHALAYA-793018, India

Bed Cover	-	15,000	09-Aug-2023	05-Apr-2024
Draw Sheet	-	6,000	09-Aug-2023	05-Apr-2024
Pillow Cover	-	15,000	09-Aug-2023	05-Apr-2024
Patient Gown	-	2,850	09-Aug-2023	05-Apr-2024
Pajama	-	2,250	09-Aug-2023	05-Apr-2024
Blanket	-	600	09-Aug-2023	05-Apr-2024
Pillow	-	600	09-Aug-2023	05-Apr-2024
Green Gown	-	750	09-Aug-2023	05-Apr-2024
Screen	-	900	09-Aug-2023	05-Apr-2024
Curtains	-	900	09-Aug-2023	05-Apr-2024
Big Towel	-	300	09-Aug-2023	05-Apr-2024
Medium Towel	-	240	09-Aug-2023	05-Apr-2024
Small Towel	-	1,050	09-Aug-2023	05-Apr-2024
Wrapper	-	1,500	09-Aug-2023	05-Apr-2024
Skin Towel or O.T Towel	-	900	09-Aug-2023	05-Apr-2024
Eye Towel	-	450	09-Aug-2023	05-Apr-2024
Abdominal Sheet	-	210	09-Aug-2023	05-Apr-2024
Hole Towel	-	300	09-Aug-2023	05-Apr-2024
Neuro Long Sheet	-	60	09-Aug-2023	05-Apr-2024
70x70 Towel	-	1,200	09-Aug-2023	05-Apr-2024
90x90 Towel	-	2,400	09-Aug-2023	05-Apr-2024
Rectangle Sheet	-	300	09-Aug-2023	05-Apr-2024
CSSD Wrapper	-	3,300	09-Aug-2023	05-Apr-2024
Scrubs of different colours	-	2,100	09-Aug-2023	05-Apr-2024
Bed Sheet	-	18,000	09-Aug-2023	04-Jun-2024
Bed Cover	-	15,000	09-Aug-2023	04-Jun-2024
Draw Sheet	-	6,000	09-Aug-2023	04-Jun-2024
Pillow Cover	-	15,000	09-Aug-2023	04-Jun-2024
Patient Gown	-	2,850	09-Aug-2023	04-Jun-2024
Pajama	-	2,250	09-Aug-2023	04-Jun-2024
Blanket	-	600	09-Aug-2023	04-Jun-2024
Pillow	-	600	09-Aug-2023	04-Jun-2024
Green Gown	-	750	09-Aug-2023	04-Jun-2024
Screen	-	900	09-Aug-2023	04-Jun-2024
Curtains	-	900	09-Aug-2023	04-Jun-2024
Big Towel	-	300	09-Aug-2023	04-Jun-2024
Medium Towel	-	240	09-Aug-2023	04-Jun-2024
Small Towel	-	1,050	09-Aug-2023	04-Jun-2024
Wrapper	-	1,500	09-Aug-2023	04-Jun-2024
Skin Towel or O.T Towel	-	900	09-Aug-2023	04-Jun-2024
Eye Towel	-	450	09-Aug-2023	04-Jun-2024
Abdominal Sheet	-	210	09-Aug-2023	04-Jun-2024
Hole Towel	-	300	09-Aug-2023	04-Jun-2024
Neuro Long Sheet	-	60	09-Aug-2023	04-Jun-2024
70x70 Towel	-	1,200	09-Aug-2023	04-Jun-2024
90x90 Towel	-	2,400	09-Aug-2023	04-Jun-2024
Rectangle Sheet	-	300	09-Aug-2023	04-Jun-2024
CSSD Wrapper	-	3,300	09-Aug-2023	04-Jun-2024

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Scrubs of different colours	-	2,100	09-Aug-2023	04-Jun-2024
Bed Sheet	-	18,000	09-Aug-2023	04-Jul-2024
Bed Cover	-	15,000	09-Aug-2023	04-Jul-2024
Draw Sheet	-	6,000	09-Aug-2023	04-Jul-2024
Pillow Cover	-	15,000	09-Aug-2023	04-Jul-2024
Patient Gown	-	2,850	09-Aug-2023	04-Jul-2024
Pajama	-	2,250	09-Aug-2023	04-Jul-2024
Blanket	-	600	09-Aug-2023	04-Jul-2024
Pillow	-	600	09-Aug-2023	04-Jul-2024
Green Gown	-	750	09-Aug-2023	04-Jul-2024
Screen	-	900	09-Aug-2023	04-Jul-2024
Curtains	-	900	09-Aug-2023	04-Jul-2024
Big Towel	-	300	09-Aug-2023	04-Jul-2024
Medium Towel	-	240	09-Aug-2023	04-Jul-2024
Small Towel	-	1,050	09-Aug-2023	04-Jul-2024
Wrapper	-	1,500	09-Aug-2023	04-Jul-2024
Skin Towel or O.T Towel	-	900	09-Aug-2023	04-Jul-2024
Eye Towel	-	450	09-Aug-2023	04-Jul-2024
Abdominal Sheet	-	210	09-Aug-2023	04-Jul-2024
Hole Towel	-	300	09-Aug-2023	04-Jul-2024
Neuro Long Sheet	-	60	09-Aug-2023	04-Jul-2024
70x70 Towel	-	1,200	09-Aug-2023	04-Jul-2024
90x90 Towel	-	2,400	09-Aug-2023	04-Jul-2024
Rectangle Sheet	-	300	09-Aug-2023	04-Jul-2024
CSSD Wrapper	-	3,300	09-Aug-2023	04-Jul-2024
Scrubs of different colours	-	2,100	09-Aug-2023	04-Jul-2024
Bed Sheet	-	18,000	09-Aug-2023	03-Aug-2024
Bed Cover	-	15,000	09-Aug-2023	03-Aug-2024
Draw Sheet	-	6,000	09-Aug-2023	03-Aug-2024
Pillow Cover	-	15,000	09-Aug-2023	03-Aug-2024
Patient Gown	-	2,850	09-Aug-2023	03-Aug-2024
Pajama	-	2,250	09-Aug-2023	03-Aug-2024
Blanket	-	600	09-Aug-2023	03-Aug-2024
Pillow	-	600	09-Aug-2023	03-Aug-2024
Green Gown	-	750	09-Aug-2023	03-Aug-2024
Screen	-	900	09-Aug-2023	03-Aug-2024
Curtains	-	900	09-Aug-2023	03-Aug-2024
Big Towel	-	300	09-Aug-2023	03-Aug-2024
Medium Towel	-	240	09-Aug-2023	03-Aug-2024
Small Towel	-	1,050	09-Aug-2023	03-Aug-2024
Wrapper	-	1,500	09-Aug-2023	03-Aug-2024
Skin Towel or O.T Towel	-	900	09-Aug-2023	03-Aug-2024
Eye Towel	-	450	09-Aug-2023	03-Aug-2024
Abdominal Sheet	-	210	09-Aug-2023	03-Aug-2024
Hole Towel	-	300	09-Aug-2023	03-Aug-2024
Neuro Long Sheet	-	60	09-Aug-2023	03-Aug-2024
70x70 Towel	-	1,200	09-Aug-2023	03-Aug-2024

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90x90 Towel	-	2,400	09-Aug-2023	03-Aug-2024
Rectangle Sheet	-	300	09-Aug-2023	03-Aug-2024
CSSD Wrapper	-	3,300	09-Aug-2023	03-Aug-2024
Scrubs of different colours	-	2,100	09-Aug-2023	03-Aug-2024
Bed Sheet	-	18,000	09-Aug-2023	02-Sep-2024
Bed Cover	-	15,000	09-Aug-2023	02-Sep-2024
Draw Sheet	-	6,000	09-Aug-2023	02-Sep-2024
Pillow Cover	-	15,000	09-Aug-2023	02-Sep-2024
Patient Gown	-	2,850	09-Aug-2023	02-Sep-2024
Pajama	-	2,250	09-Aug-2023	02-Sep-2024
Blanket	-	600	09-Aug-2023	02-Sep-2024
Pillow	-	600	09-Aug-2023	02-Sep-2024
Green Gown	-	750	09-Aug-2023	02-Sep-2024
Screen	-	900	09-Aug-2023	02-Sep-2024
Curtain	-	900	09-Aug-2023	02-Sep-2024
Big Towel	-	300	09-Aug-2023	02-Sep-2024
Medium Towel	-	240	09-Aug-2023	02-Sep-2024
Small Towel	-	1,050	09-Aug-2023	02-Sep-2024
Wrapper	-	1,500	09-Aug-2023	02-Sep-2024
Skin Towel or O.T Towel	-	900	09-Aug-2023	02-Sep-2024
Eye Towel	-	450	09-Aug-2023	02-Sep-2024
Abdominal Sheet	-	210	09-Aug-2023	02-Sep-2024
Hole Towel	-	300	09-Aug-2023	02-Sep-2024
Neuro Long Sheet	-	60	09-Aug-2023	02-Sep-2024
70x70 Towel	-	1,200	09-Aug-2023	02-Sep-2024
90x90 Towel	-	2,400	09-Aug-2023	02-Sep-2024
Rectangle Sheet	-	300	09-Aug-2023	02-Sep-2024
CSSD Wrapper	-	3,300	09-Aug-2023	02-Sep-2024
Scrubs of different colours	-	2,100	09-Aug-2023	02-Sep-2024

Specification | विनिर्देश 1

Specification Document | विशिष्टता दस्तावेज़

Buyer BOQ Document | क्रेता बीओक्यू दस्तावेज़

Compliance of BOQ Specification And Supporting Document | बीओक्यू विशिष्टता और सहायक दस्तावेज़ का अनुपालन

Note | टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Note | टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Specification | विनिर्देश 2

Specification Document | विशिष्टता दस्तावेज़

Buyer BOQ Document | क्रेता बीओक्यू दस्तावेज़

Compliance of BOQ Specification And Supporting Document | बीओक्यू विशिष्टता और सहायक दस्तावेज़ का अनुपालन

Note | टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be

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AWARD OF CONTRACT OF THE REQUIREMENT OF UP DATED LAUNDRY SET UP WITH SITC OPERATION AND MAINTENANCE OF LAUNDRY SERVICES AGAINST BUY BACK OF OLD, EXISTING OBSOLETE AND UNSERVICEABLE ENTIRE SYSTEM OF LAUNDRY COMPLETE SET PROCURED DURING 2006 WITH COMPLETE TURNKEY WORKS FOR THE INSTITUTE WITH FIVE YEARS WARRANTY, FIVE YEARS CMC WITH OPERATIONS.

Approval: 68th Procurement Committee dated: 07.7.2023 vide agenda No C-5/68. Director, NEIGRIHMS vide F.No.NEIGR/S&P/R-01/2022-2 against Buy Back value off Rs 499550.69, with DRV Rs.496664 on buy back of existing systems as per bid document.

DDA & DFA ,Approved Agenda C-5/68 PC ,CDN-C-744(A)/(B)/(c)/23-24,04/8/04/23 on buy back of old laundry system (BTC Laundry) and Industrial Washer (Miele)

L1 Negotiation Price History

Category name	Unit Price
Industrial Washer Extractor Sluicing Machine	1340137.00
Industrial Hygiene Barrier Washer Extractor 60 kg	3610039.00
Industrial Tumbler Dryer 60kg	947280
Industrial Tumbler Dryer 30kg	535602
Industrial Washer Extractor 100 kg	3748163
Industrial Weighing Machine 100 kg	157530
Vacuum Ironing Table with Electric Steam Generator	82600
Dry Linen Cage Trolley	63720
Wet Trolleys	70800
Dry Trolley	46728
Automatic Laundry Dosing pumps	590000
Furnitures	118000
CMC for asset for 6th Year	535368.80
CMC for asset for 7th Year	535368.80
CMC for asset for 8th Year	535368.80
CMC for asset for 9th Year	535368.80
CMC for asset for 10th Year	535368.80

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Category name	Unit Price
Bed Cover	11.80
Draw Sheet	6.95
Pillow Cover	4.86
Patient Gown	7.63
Pajama	4.85
Blanket	20.80
Pillow	20.80
Green Gown	6.25
Screen	6.25
Curtains	13.90
Big Towel	6.25
Medium Towel	4.85
Small Towel	3.45
Wrapper	6.25
Skin Towel or O.T Towel	6.25
Eye Towel	4.85
Abdominal Sheet	6.25
Hole Towel	6.25
Neuro Long Sheet	6.95
70x70 Towel	6.95
90x90 Towel	8.35
Rectangle Sheet	6.95
CSSD Wrapper	6.95
Scrubs of different colours	6.95
Bed Sheet	11.80
Bed Cover	11.80
Draw Sheet	6.85
Pillow Cover	4.85

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Category name	Unit Price
Green Gown	6.25
Screen	6.25
Curtains	13.90
Big Towel	6.25
Medium Towel	4.85
Small Towel	3.45
Wrapper	6.25
Skin Towel or O.T Towel	6.25
Abdominal Sheet	6.25
Hole Towel	6.25
Eye Towel	4.85
Neuro Long Sheet	6.95
70x70 Towel	6.95
90x90 Towel	8.35
Rectangle Sheet	6.95
CSSD Wrapper	6.95
Scrubs of different colours	6.95
Bed Sheet	13.74
Bed Cover	13.74
Draw Sheet	8.10
Pillow Cover	5.65
Patient Gown	8.90
Pajama	5.66
Blanket	24.28
Pillow	24.28
Green Gown	7.28
Screen	7.28
Curtains	16.18

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Category name	Unit Price
Skin Towel or O.T Towel	7.28
Eye Towel	5.66
Abdominal Sheet	7.26
Hole Towel	7.28
Neuro Long Sheet	8.10
70x70 Towel	8.10
90x90 Towel	9.70
Rectangle Sheet	8.10
CSSD Wrapper	8.10
Scrubs of different colours	8.10
Bed Sheet	13.74
Bed Cover	13.74
Draw Sheet	8.10
Pillow Cover	5.65
Patient Gown	8.90
Pajama	5.66
Blanket	24.28
Pillow	24.28
Green Gown	7.28
Screen	7.28
Curtains	16.18
Big Towel	7.28
Medium Towel	5.66
Small Towel	4.04
Wrapper	7.28
Skin Towel or O.T Towel	7.28
Eye Towel	5.66
Abdominal Sheet	7.26

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Category name	Unit Price
Rectangle Sheet	8.10
CSSD Wrapper	8.10
Scrubs of different colours	8.10
Bed Sheet	15.73
Bed Cover	15.73
Draw Sheet	9.25
Pillow Cover	6.48
Patient Gown	10.17
Blanket	27.75
Pajama	6.47
Pillow	27.75
Green Gown	8.33
Screen	8.33
Curtains	18.50
Big Towel	8.33
Medium Towel	6.47
Small Towel	4.63
Wrapper	8.33
Skin Towel or O.T Towel	8.33
Eye Towel	6.48
Abdominal Sheet	8.33
Hole Towel	8.33
Neuro Long Sheet	9.26
70x70 Towel	9.25
90x90 Towel	11.10
Rectangle Sheet	9.25
CSSD Wrapper	9.25
Scrubs of different colours	9.25

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Category name	Unit Price
Pillow Cover	8.00
Patient Gown	12.60
Blanket	34.35
Pillow	34.35
Green Gown	10.30
Screen	10.30
Curtain	22.90
Big Towel	10.30
Medium Towel	8.00
Small Towel	5.72
Skin Towel or O.T Towel	10.30
Wrapper	10.30
Eye Towel	8.00
Abdominal Sheet	10.30
Hole Towel	10.30
70x70 Towel	11.45
Scrubs of different colours	11.45
CSSD Wrapper	11.45
Rectangle Sheet	11.45
90x90 Towel	13.74
Neuro Long Sheet	11.50

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Financial Bid Detail

Seller Name : R G S Enterprise

Category	Quantity	Unit Price	Total Price
Industrial Washer Extractor Sluicing	1	1340137.000	1340137.00

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Category	Quantity	Unit Price	Total Price
kg			
Industrial Tumbler Dryer 60kg	1	` 947280.000	` 947280.00
Industrial Tumbler Dryer 30kg	2	` 535602.000	` 1071204.00
Industrial Washer Extractor 100 kg	1	` 3748163.000	` 3748163.00
Industrial Weighing Machine 100 kg	1	` 157530.000	` 157530.00
Vacuum Ironing Table with Electric Steam Generator	2	` 82600.000	` 165200.00
Dry Linen Cage Trolley	6	` 63720.000	` 382320.00
Wet Trolleys	10	` 70800.000	` 708000.00
Dry Trolley	10	` 46728.000	` 467280.00
Automatic Laundry Dosing pumps	1	` 590000.000	` 590000.00
Furnitures	1	` 118000.000	` 118000.00
CMC for asset for 6th Year	1	` 535368.800	` 535368.80

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Category	Quantity	Unit Price	Total Price
CMC for asset for 9th Year	1	` 535368.800	` 535368.80
CMC for asset for 10th Year	1	` 535368.800	` 535368.80
Turnkey Work	1	` 2500000.000	` 2500000.00
Bed Sheet	18000	` 11.800	` 212400.00
Bed Cover	15000	` 11.800	` 177000.00
Draw Sheet	6000	` 6.950	` 41700.00
Pillow Cover	15000	` 4.860	` 72900.00
Patient Gown	2850	` 7.630	` 21745.50
Pajama	2250	` 4.850	` 10912.50
Blanket	600	` 20.800	` 12480.00
Pillow	600	` 20.800	` 12480.00
Green Gown	750	` 6.250	` 4687.50
Screen	900	` 6.250	` 5625.00
Curtains	900	` 13.900	` 12510.00
Big Towel	300	` 6.250	` 1875.00
Medium Towel	240	` 4.850	` 1164.00
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Small Towel	1050	` 3.450	` 3622.50

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Category	Quantity	Unit Price	Total Price
Eye Towel	450	` 4.850	` 2182.50
Abdominal Sheet	210	` 6.250	` 1312.50
Hole Towel	300	` 6.250	` 1875.00
Neuro Long Sheet	60	` 6.950	` 417.00
70x70 Towel	1200	` 6.950	` 8340.00
90x90 Towel	2400	` 8.350	` 20040.00
Rectangle Sheet	300	` 6.950	` 2085.00
CSSD Wrapper	3300	` 6.950	` 22935.00
Scrubs of diffrent colours	2100	` 6.950	` 14595.00
Bed Sheet	18000	` 11.800	` 212400.00
Bed Cover	15000	` 11.800	` 177000.00
Draw Sheet	6000	` 6.850	` 41100.00
Pillow Cover	15000	` 4.850	` 72750.00
Patient Gown	2850	` 7.650	` 21802.50
Pajama	2250	` 4.850	` 10912.50
Blanket	600	` 20.800	` 12480.00
Pillow	600	` 20.800	` 12480.00

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Category	Quantity	Unit Price	Total Price
Big Towel	300	` 6.250	` 1875.00
Medium Towel	240	` 4.850	` 1164.00
Small Towel	1050	` 3.450	` 3622.50
Wrapper	1500	` 6.250	` 9375.00
Skin Towel or O.T Towel	900	` 6.250	` 5625.00
Eye Towel	450	` 4.850	` 2182.50
Abdominal Sheet	210	` 6.250	` 1312.50
Hole Towel	300	` 6.250	` 1875.00
Neuro Long Sheet	60	` 6.950	` 417.00
70x70 Towel	1200	` 6.950	` 8340.00
90x90 Towel	2400	` 8.350	` 20040.00
Rectangle Sheet	300	` 6.950	` 2085.00
CSSD Wrapper	3300	` 6.950	` 22935.00
Scrubs of different colours	2100	` 6.950	` 14595.00
Bed Sheet	18000	` 13.740	` 247320.00
Bed Cover	15000	` 13.740	` 206100.00
Diaper Sheet	6000	` 8.100	` 48600.00

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Category	Quantity	Unit Price	Total Price
Pajama	2250	` 5.660	` 12735.00
Blanket	600	` 24.280	` 14568.00
Pillow	600	` 24.280	` 14568.00
Green Gown	750	` 7.280	` 5460.00
Screen	900	` 7.280	` 6552.00
Curtains	900	` 16.180	` 14562.00
Big Towel	300	` 7.280	` 2184.00
Medium Towel	240	` 5.660	` 1358.40
Small Towel	1050	` 4.040	` 4242.00
Wrapper	1500	` 7.280	` 10920.00
Skin Towel or O.T Towel	900	` 7.280	` 6552.00
Eye Towel	450	` 5.660	` 2547.00
Abdominal Sheet	210	` 7.260	` 1524.60
Hole Towel	300	` 7.280	` 2184.00
Neuro Long Sheet	60	` 8.100	` 486.00
70x70 Towel	1200	` 8.100	` 9720.00
90x90 Towel	2400	` 9.700	` 23280.00
Rectangle Sheet	300	` 8.100	` 2430.00

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Category	Quantity	Unit Price	Total Price
colours			
Bed Sheet	18000	` 13.740	` 247320.00
Bed Cover	15000	` 13.740	` 206100.00
Draw Sheet	6000	` 8.100	` 48600.00
Pillow Cover	15000	` 5.650	` 84750.00
Patient Gown	2850	` 8.900	` 25365.00
Pajama	2250	` 5.660	` 12735.00
Blanket	600	` 24.280	` 14568.00
Pillow	600	` 24.280	` 14568.00
Green Gown	750	` 7.280	` 5460.00
Screen	900	` 7.280	` 6552.00
Curtains	900	` 16.180	` 14562.00
Big Towel	300	` 7.280	` 2184.00
Medium Towel	240	` 5.660	` 1358.40
Small Towel	1050	` 4.040	` 4242.00
Wrapper	1500	` 7.280	` 10920.00
Skin Towel or O.T Towel	900	` 7.280	` 6552.00
Eye Towel	450	` 5.660	` 2547.00

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Category	Quantity	Unit Price	Total Price
Sheet			
70x70 Towel	1200	` 8.100	` 9720.00
90x90 Towel	2400	` 9.700	` 23280.00
Rectangle Sheet	300	` 8.100	` 2430.00
CSSD Wrapper	3300	` 8.100	` 26730.00
Scrubs of different colours	2100	` 8.100	` 17010.00
Bed Sheet	18000	` 15.730	` 283140.00
Bed Cover	15000	` 15.730	` 235950.00
Draw Sheet	6000	` 9.250	` 55500.00
Pillow Cover	15000	` 6.480	` 97200.00
Patient Gown	2850	` 10.170	` 28984.50
Pajama	2250	` 6.470	` 14557.50
Blanket	600	` 27.750	` 16650.00
Pillow	600	` 27.750	` 16650.00
Green Gown	750	` 8.330	` 6247.50
Screen	900	` 8.330	` 7497.00
Curtains	900	` 18.500	` 16650.00
Big Towel	300	` 8.330	` 2499.00

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Category	Quantity	Unit Price	Total Price
Wrapper	1500	` 8.330	` 12495.00
Skin Towel or O.T Towel	900	` 8.330	` 7497.00
Eye Towel	450	` 6.480	` 2916.00
Abdominal Sheet	210	` 8.330	` 1749.30
Hole Towel	300	` 8.330	` 2499.00
Neuro Long Sheet	60	` 9.260	` 555.60
70x70 Towel	1200	` 9.250	` 11100.00
90x90 Towel	2400	` 11.100	` 26640.00
Rectangle Sheet	300	` 9.250	` 2775.00
CSSD Wrapper	3300	` 9.250	` 30525.00
Scrubs of diffrent colours	2100	` 9.250	` 19425.00
Bed Sheet	18000	` 19.500	` 351000.00
Bed Cover	15000	` 19.500	` 292500.00
Draw Sheet	6000	` 11.500	` 69000.00
Pillow Cover	15000	` 8.000	` 120000.00
Patient Gown	2850	` 12.600	` 35910.00
	2250	` 8.000	` 18000.00

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Category	Quantity	Unit Price	Total Price
Green Gown	750	` 10.300	` 7725.00
Screen	900	` 10.300	` 9270.00
Curtain	900	` 22.900	` 20610.00
Big Towel	300	` 10.300	` 3090.00
Medium Towel	240	` 8.000	` 1920.00
Small Towel	1050	` 5.720	` 6006.00
Wrapper	1500	` 10.300	` 15450.00
Skin Towel or O.T Towel	900	` 10.300	` 9270.00
Eye Towel	450	` 8.000	` 3600.00
Abdominal Sheet	210	` 10.300	` 2163.00
Hole Towel	300	` 10.300	` 3090.00
Neuro Long Sheet	60	` 11.500	` 690.00
70x70 Towel	1200	` 11.450	` 13740.00
90x90 Towel	2400	` 13.740	` 32976.00
Rectangle Sheet	300	` 11.450	` 3435.00
CSSD Wrapper	3300	` 11.450	` 37785.00
Scrubs of diffrent	2100	` 11.450	` 24045.00

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being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Note|टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Specification | विनिर्देश 168

Specification Document | विशिष्टता दस्तावेज़

Buyer BOQ Document | क्रेता बीओक्यू दस्तावेज़

Compliance of BOQ Specification And Supporting Document | बीओक्यू विशिष्टता और सहायक दस्तावेज़ का अनुपालन

Note|टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Note|टिप्पणी: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

Corrigendum | सुद्धिपत्र

1. GeM-Bidding-Corr-4313965-1.pdf : [click here](#) | यहाँ क्लिक करें
2. GeM-Bidding-Corr-4313965-2.pdf : [click here](#) | यहाँ क्लिक करें
3. Extended Upto | तक बढ़ाया गया : 2023-02-20 20:00:00
4. Extended Upto | तक बढ़ाया गया : 2023-02-24 14:00:00
5. Extended Upto | तक बढ़ाया गया : 2023-03-02 14:00:00
6. GeM-Bidding-Corr-4313965-9.pdf : [click here](#) | यहाँ क्लिक करें
7. Extended Upto | तक बढ़ाया गया : 2023-03-23 14:00:00
8. GeM-Bidding-Corr-4313965-12.pdf : [click here](#) | यहाँ क्लिक करें
9. Extended Upto | तक बढ़ाया गया : 2023-03-30 14:00:00

ePBG Detail | ईपीबीजी विवरण

Advisory Bank | सलाहकार बैंक :

Bank Of Baroda

ePBG Percentage(%) | ईपीबीजी प्रतिशत (%) :

3.00

The bidder shall furnish ePBG as applicable as per bid's terms and conditions | बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा

Terms and Conditions | नियम और शर्तें

1. General Terms and Conditions-

- 1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

- 2.1 Buyer Added Bid Specific ATC:
Buyer Added text based ATC clauses

Corrigendum-III

Qualification Criteria

1. Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services for a period of 10 years at NEIGRI HMS, Shillong

2. Yearly business turnover of Rs. 60 lakhs or above for last 3 (Three) years. Chartered Accountant Certificate should be provided in support of this.

3. The tenderer must be a manufacturer. In case the manufacturer does not quote directly, they may authorise their authorized agent as per proforma of Manufacturer authorization form as given in the tender enquiry document to quote and enter into a contractual obligation

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on. The Tenderers quoting as authorized representative of the manufacturer in the related field and should obtain documents three years of experience from principals/manufacturer fulfilling the requirements in respect of condition mentioned, taking full responsibility of technical support, service and organizational support.

4. Minimum 3 years of experience of having successfully completed /executing similar Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services and specified supporting systems.

5. Based on CVC guidelines, the bidder should have Experience of having successfully completed /executed similar Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services on at least one project in major Government/Corporate/International Hospital/ Hospitality sector/ railways or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to Rs 1.60 crores (Rupees one crore sixty lakh only) (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer) Or at least two projects in major Government/Corporate/International Hospital / Hospitality sector/ railways or Educational Institutes with total gross work order value (may include one or multiple orders of the project units) equivalent to Rs 1.00 crore (Rupees one crore only) (certificate of successful completion and commissioning from the same project should be submitted along with the offer) Or at least three projects in major Government/Corporate/International Hospital / Hospitality sector/ railways or Educational Institutes with total gross work order value (may include one or multiple orders of the project units) equivalent to Rs 80.00 lakhs (Rupees eighty lakhs only) (certificate of successful completion and commissioning from the same Project should be submitted along with the offer), during last 7 (seven) years' time, considering the closing date of Invitation of bids of the present tender under

Consideration or last date of receipt of bids for this tender. The value of the executed works shall be brought to the current costing level by enhancing the actual value of work at simple rate of 7% per annum, calculated from the date of completion to last date of receipt of bids for this tender.

Example/Clarification: Similar Project means for Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services comprising of one or multiple work order for project from major Government/Corporate/International Hospital, meeting major technical parameters of the current BOQ floated in the tender enquiry document.

In case of authorized agents, manufacture's completed /executed projects with documentary evidence shall be considered for sl no.3, 4 and 5 mentioned above of the tender document.

In case of experience related to Operation of Laundry, authorized agents/Documentary evidence in respect of support/tie-up /collaboration with a agency /firms having similar experiences of operation with documentary evidence shall be considered for sl no.3, 4 and 5 mentioned above of the tender document.

Notwithstanding anything stated above, the Purchaser reserves the right to assess the Tenderer's capability and capacity to perform the contract satisfactorily before deciding on award of Contract, should circumstances warrant such an assessment in the overall interest of the Purchaser.

The Purchaser reserves the right to ask for a free demonstration of the quoted equipment at a pre determined place acceptable to the purchaser for technical acceptability as per the tender specifications,

SCOPE OF WORK for Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services for a period of 10 years at NEIGRIHMS, Shillong.

Scope of work is divided into the following three parts:

- I. **Supply, installation, testing, commissioning of laundry services including renovation on a turnkey basis at NEIGRIHMS, Shillong.**
- II. **Operation & maintenance of laundry services at NEIGRIHMS, Shillong.**
- I. **Un-Installation, transfer, re-installation of laundry equipment at an alternate site within NEIGRIHMS, Shillong**
7. **Key Parameter : In the BOQ items indicating different linen /store, the cost of Operation including cleaning, cost of all consumables required for operation / provision of services, collection, washing, drying, Linen weighing, Linen Management, ironing, storage, transportation, trolley storage, trolley washing, tailoring area, linen dispatch, disinfection, training and allied cost of all manpower engaged and all other functions in Laundry should be offered after evaluating the cost aspect with due diligence. The same shall be the basis for month monthly billing for the entire contract period for operations/ provision of all services in the laundry including manpower to run the Laundry Operations as per the scope of work. The task**

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also includes collection & transportation of dirty linen from wards/ different patient care areas to central collection point/ area (s) to laundry, washing of dirty linen, drying, ironing/pressing, mending & folding, transport of clean linen from laundry to Wards/ OT's/ ICU's/ other patient care areas/any other areas, sorting & processing of used linen etc. plus maintenance of laundry machines, trolleys, all laundry stores and any other work related to provision of laundry services. The Load of dirty linen is currently approximately 2000 Kg per day (-/+ 25% more or less). Any further increase in the load of dirty linen subsequent for operationalization of additional areas in future will also be managed by the successful bidder and billing for the same will be done as per cost offered in the BOQ. Bidder is responsible for planning, designing, supplying, installation, testing, commissioning, operation & maintenance of laundry services for 10 years at NEIGRIHMS, Shillong.

Qualification Criteria

1. Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services for a period of 10 years at NEIGRIHMS, Shillong
2. Yearly business turnover of Rs. 60 lakhs or above for last 3 (Three) years. Chartered Accountant Certificate should be provided in support of this.
3. The tenderer must be a manufacturer. In case the manufacturer does not quote directly, they may authorize their authorized agent as per proforma of Manufacturer authorization form as given in the tender enquiry document to quote and enter into a contractual obligation. The Tenderers quoting as authorized representative of the manufacturer in the related field and should obtain documents three years of experience from principals/manufacturer fulfilling the requirements in respect of condition mentioned, taking full responsibility of technical support, service and organizational support.
4. Minimum 3 years of experience of having successfully completed /executing similar Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services and specified supporting systems.
5. Based on CVC guidelines, the bidder should have Experience of having successfully completed /executed similar Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services in at least one project in major Government/Corporate/International Hospital / Hospitality sector/ railways or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to Rs 1.60 crores (Rupees one crore sixty lakh only) (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer) Or at least two projects in major Government/Corporate/International Hospital / Hospitality sector/ railway or Educational Institutes with total gross work order value (may include one or multiple orders of the project units) equivalent to Rs 1.00 crore (Rupees one crore only) (certificate of successful completion and commissioning from the same project should be submitted along with the offer) Or at least three projects in major Government/Corporate/International Hospital / Hospitality sector/ railways or Educational Institutes with total gross work order value (may include one or multiple orders of the project units) equivalent to Rs 80.00 lakhs (Rupees eighty lakhs only) (certificate of successful completion and commissioning from the same Project should be submitted along with the offer), during last 7 (seven) years' time, considering the closing date of invitation of bids of the present tender under

Consideration or last date of receipt of bids for this tender. The value of the executed works shall be brought to the current costing level by enhancing the actual value of work at simple rate of 7% per annum, calculated from the date of completion to last date of receipt of bids for this tender.

Example/Clarification: Similar Project means for Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services comprising of one or multiple work order for project from major Government/Corporate/International Hospital, meeting major technical parameters of the current BOQ floated in the tender enquiry document.

In case of authorized agents, manufacturer's completed /executed projects with documentary evidence shall be considered for sl no no.3, 4 and 5 mentioned above of the tender document.

In case of experience related to Operation of Laundry, authorized agents/Documentary evidence in respect of support/tie-up /collaboration with agency /firms having similar experiences of operation with documentary evidence shall be considered for sl no no.3, 4 and 5 mentioned above of the tender document.

Notwithstanding anything stated above, the Purchaser reserves the right to assess the Tenderer's capability and capacity to perform the contract satisfactorily before deciding on award of Contract, should circumstances warrant such an assessment in the overall interest of the Purchaser.

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The Purchaser reserves the right to ask for a free demonstration of the quoted equipment at a pre determined price acceptable to the purchaser for technical acceptability as per the tender specifications,

Technical Specifications Note

Note 1: The tenderer is to provide the required details, information, confirmations, etc. accordingly falling which his tender is liable to be ignored.

Note 2 : Tenderer shall quote the latest model technology equipment matching with the detailed technical specification. Tenderer should complete the detail technical specification bringing out the special features. List of consumables, optional stores, if any, are to be quoted separately.

Note 3: The firm should give an undertaking that they have necessary infrastructure for the maintenance of equipment for next ten years and will be providing the accessories and spares as and when indenter feel necessity thereof. The foreign principal should confirm that in case of change of Indian Agent they would take care of the guarantee maintenance of the equipment. The facilities created by them for rendering effective after sales maintenance service should be elaborated.

Note 4 : The bidders shall have to coordinate and enter into an agreement in the form of MOU with the other approved vendor at the institute who would be simultaneously installing equipments, medical gas pipeline and communication /video - conferencing system etc so as to complete the entire job in a time bound manner .

Note 5: General: Bidders are requested to make sure that they should attach the list of equipments for carrying out routine and preventive maintenance wherever asked for and should make sure that Electrical Safety Analyzer / Tester for Medical equipments to periodically check the electrical safety aspects as per BIS Safety Standards IS-13540 which is also equivalent to IEC electrical safety standard IEC-60601 is a part of the equipments. If the Electrical Safety Analyzer/Tester is not available they should provide a commitment to get the equipments checked for electrical safety compliance with Electronic Regional Test Labs / Electronics Test and Development Centres across the country on every preventive maintenance call.

Note 6: Earthing and bonding, intercom facilities between various services facilities on the OT Floor, telecommunications etc to be provided by the vendor.

Note 7: Telephones : Wireways and outlet plates for telephones

Note 8: Security : Intruder alarm, main door entry system, Door Monitoring, Door Interlocks

Note 9: Approval clearance from certificates from competent authorities like Atomic Energy Regulatory Board (AERB) for all types of radiation equipments , Central pollution control board (CPCB) approval, if required for polluting units etc if applicable for the offered equipments must be attached.

Note 10: Provision for working drawing , Physical co-ordination of composite services drawing and site installations . The contractor to maintain the services at its own cost for atleast 60 months from the date of completion and acceptance of the same by the institute. Any civil mechanical or electrical work required if any will be the sole responsibility of the vendor doing modular part , the institute will only be providing connection at one specific location.

Note 11: The design and installation of building works and installation of building work and installation services shall comply with all statutory regulations of PWD. The design and installation shall comply with the requirements and design control authorities like : Electrical supply Water Supply Environmental Health Building Control Planning Fire Gas Supply The contractor shall issue relevant drawing and specification document to superintendent engineer of PWD for his comments and approval before commencing work at site.

Note 12: Material and workmanship: all materials and components shall be approved by the user or his authorised representative.

SCOPE OF WORK for Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis and operation & maintenance of laundry services for a period of 10 years at NEIGRIHMS, Shillong.

Scope of work is divided into the following three parts:

I. Supply, installation, testing, commissioning of laundry services including renovation on a turnkey basis at NEIGRIHMS, Shillong.

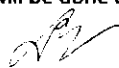
II. Operation & maintenance of laundry services at NEIGRIHMS, Shillong.

III. Un-installation, transfer, re-installation of laundry equipment at an alternate site within NEIGRIHMS, Shillong

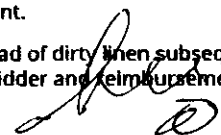
Bidder is responsible for planning, designing, supplying, installation, testing, commissioning, operation & maintenance of laundry services for 10 years at NEIGRIHMS, Shillong.

- Specifications of the key equipment of laundry services as detailed in the tender document.
- Load of dirty linen shall be approximately 2000 Kg per day. Any further increase in the load of dirty linen subsequent to operationalization of additional areas in future will also be managed by the successful bidder and reimbursement for the same will be done on pro rata basis.









- The laundry services shall be designed and commissioned upfront for full capacity per shift.
- Bidder has to provide adequate & sufficient number of manpower to run the Laundry Operations as per the work defined in the scope of work (Minimum number and different cadres of staff required for laundry operations is indicated in Annexure).
- The design of laundry should include areas (Indicative only) like collection, washing, drying, ironing, storage, transportation, trolley storage, trolley washing and disinfection area, offices, change room, RO Plant room, Linen weighing area, Linen Management area, tailoring area, linen dispatch, etc as per zoning concept for dirty & clean linen. The design should be approved by TEC committee/Appropriate committee in consultation with SE (Civil) nominated by the Competent authority of the Institute and it should be in line with the contemporary practices.
- Bidder has to furnish and equip all required turnkey item as defined in the specs. Institute will provide area of approx. 650 sq m. Institute will provide electricity, water, drain supply at one point, thereafter it shall be the responsibility of the bidder to plan, design, supply, installation and commissioning of adequate capacity electrical system, water supply system and drain supply system. Successful bidder has to do planning, designing, supply, installation and commissioning of all equipment on turnkey basis. Prospective bidders must visit the site before submitting their bids.

Supply, installation, testing, commissioning of laundry services including renovation on a turnkey basis at NEIGRIHMS, Shillong.

- A. Engineering Works**
- B. Equipment requirement**

A. Engineering Works

Turnkey component

Large scale renovation of the laundry including superstructure along with electrical conduiting, drainage system, civil works, air conditioning and ventilation and provision of water treatment system, and soft water plant for washer- extractor, Dryers, Flat work Ironer (Automatic feeder, folder and stacker), etc. on a turnkey basis with reorganization of the layout of the workflow on the basis of zoning and supply, installation, commissioning of the laundry equipment as well as operating/ running laundry services for NEIGRIHMS (includes maintenance of equipment).

The laundry is to be designed according to Barrier laundry concept which includes zoning into dirty and clean areas. The renovation work is to be conducted within the time period mentioned in the BOQ of award of tender/ approval of drawings. Any deviations from the plan required due to the functional constraints shall be borne by the bidder.

The bidder shall also train all staff in the handling of all the laundry equipment and prepare and frame SOPs for the Laundry in consultation with the users.

The brief of the work to be done on turnkey basis is described below:

1. Civil work:
 - i. Bidders are strongly advised to visit the site and carry out the assessment of works. Total area dedicated for Laundry is approx. 650 sqm. Only those bidders who offer the entire range of state-of-the-art equipment comprehensively as a package deal will be considered. Laundry has to be designed, built, operated and maintained by the successful bidder for 10 years.
 - ii. Bidder has to submit the proposed layout design with material used for construction/civil works to NEIGRIHMS for approval. Bidder can start the execution of civil works after getting approval from NEIGRIHMS.
 - iii. Civil works includes construction of brick wall, plastering, painting, etc. required as per the approved layout plan, laying of granite on walls & floors, Metal tile grid false ceiling, provision of doors & windows as per approved layout plan. Leveling of floor (if required) before laying of suitable anti-slippery floor and strengthening of floor, strengthening of pillars should be bidder's responsibility (if required).
 - iv. Bidder has to construct/renovate toilets, rest room, change room (Male & Female), eye-shower and shower facilities for their workers.
 - v. Room for RO and softener water plant with adequate and appropriate exhaust (if required) has to be constructed by the bidder.
 - vi. AIR source was provided at one point inside the Laundry area from the central gas plant and extension as per the requirement will be carried out by the successful bidder.
 - vii. SS wall paneling (SS 304) has to be done on both sides of barrier washers; It should be minimum 0.8 mm thick with suitable insulation has to be used for paneling with galvanized steel substructure.
 - viii. Bidder has to install at least 12 CCTV cameras covering all major areas with recording of 30 days for the proper monitoring of workflow with transmission of the feed on a real time basis to the manager room, officer in charge's room & security control room. Recordings have to be made available to NEIGRIHMS whenever asked for.
 - ix. Floor of the Laundry should be reconstructed with nominal reinforced concrete finished with Kota Stone / Vitrified tiles of approved color, design and texture (same to be shown to TEC for approval before installation).

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- x. Stainless steel paneling in between and above the machines on both clean and sterile side has to be done with 304AISI Stainless Steel.
- xi. It is the liability of the bidder to rearrange the electrical cables running within the laundry within the duct panels for better safety.
- xii. Any other work as deemed necessary for the new setup will be part of the scope of work.
- xiii. Suggested Brands for Kota Stone / Vitrified tiles for flooring - Somany, Kajaria, H&R Johnson, RAK India; PAINT - Dulux, Asian Paints, Nerolac; FURNITURE - Hermen Miller, Godrej, Featherlite, Wipro.

2. Electrical work:

- i. Electrical work will include the connection of all the equipment with electrical cables of appropriate size copper conductor armored PVC/XLPE insulated cables from the existing electrical panel.
- ii. Internal wiring of EI and fans will be done with appropriate size FRL Copper conductor PVC insulated cables in steel conduit. The approved make of cables/ wires will be Havells/ Finolex/ Polycab/ Plaza/ Delton/ Skytone. The approved makes for conduits will be BEC/ AKG/ NIC/ Steel craft.
- iii. Switches and sockets for internal wiring will be of modular type with makes Legrand/Crabtree/Northwest/MK.
- iv. Light fittings should be energy efficient LED type with proper illumination as per CPWD specifications of make Philips/Havells/Wipro/Crompton/Syske /Equivalent.
- v. The earthing for individual machines is to be done as per the requirements.
- vi. The bidder will have to install the electrical panels, needed for firefighting system including the fire alarm system compatible with the existing fire alarm system of the Hospital. The electrical connection for the required electrical load will be provided by the Institute till the main electrical panel, after which the distribution, design and execution will be in the scope of the bidder.
- vii. Any other work as deemed necessary for the new setup will be part of the scope of work.

3. Ventilation & Lightening: Exhaust requirement for all areas & exhaust fans shall be installed by the successful bidder keeping in mind the prescribed norms of the pressure and the air changes for the different areas within the laundry.

4. Plumbing:

- i. All plumbing work associated with adequate & appropriate functioning of equipment has to be carried out by the bidder.
- ii. Renovation of the drainage system with laying down of new drainage LA pipes according to the load and requirement of the renovated Laundry. The drainage pipes must be connected with the existing nearest manhole.
- iii. The internal water fittings will be of UPVC - C pipes of appropriate diameter as per requirement.
- iv. Drains are special open drains with removable covers having large discharge capacity for spontaneous discharge of water. Proper Lint Trap and Hair trap should be in the drain line.
- v. Safe disposal of solid & liquid waste generated during the process of the work will be the responsibility of the bidder.
- vi. Any other plumbing works associated with proper functioning of Laundry has to be carried out by the bidder.

5. Fire safety: Fire safety equipment will be installed as per the norms and requirements of the fire department, Shillong and keeping in mind the norms and specifications of the different zoning areas of the Laundry.

- i. Fire detection and alarm system with conventional optical type smoke detectors, RIs/ MCP, fire control panel and its wiring with copper conductor FRLS wire shall be provided as per CPWD specifications.
 - a. Make of smoke detectors as approved will be Apollo/Edward/Seimens/ Honeywell.
 - b. Make of RI, Hooters, MCP. Fire control panel will be of Agni/Safex/ Minimax.
- ii. Firefighting system will be installed comprising of Hose reels, fire hydrants, landing valve, hose pipes, branch pipe, nozzles, valves as per CPWD specifications. The hosing and internal pipeline needs to be laid down by the bidder. However, the water connection will be provided by the institute.
- iii. Automatic sprinkler system with adequate size of pressurization pump with pressure gauge, flow switch, annunciation panel etc. shall be installed by the bidder, as per CPWD specifications.
- iv. Bidder will provide 6 fire extinguishers each of CO2 type and water based of 4.5 Kg and 9 liters respectively.

*Note: bidder will provide the following before the handing over of the project:

- i. Bidder will submit the service manuals of all the equipment and furniture.
- ii. Along with the above, bidder has to submit the CAD drawings/blueprints of the following:
 - a. Drawings of the final lay out of the Laundry
 - b. Drawings for the electrical wiring of the Laundry.
 - c. Drawings for the water pipeline system.
 - d. Drawings for the drainage and sewage system
 - e. Drawings for the smoke detector and fire alarm system with the wiring.
 - f. Drawings for the sprinklers and firefighting equipment.

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h. Any other drawing as deemed necessary by the TEC at the time of Handing over.

I. Parameters to be checked during the entire period of Operation & Maintenance of Laundry Services

Sl. No.	Operational Parameters
1	Staff working in Laundry are in uniform
2	Staff working in Laundry use appropriate PPE
3	Staff are checking pockets of soiled linen for any leftover items
4	Linen is transported in appropriate trolley
5	Drainage system does not get clogged
6	Department is washed every week
7	Infected and normal linen is stored in separate bin
8	Disinfection is carried out at 65 degrees Celsius
9	Linen is washed at 60 degrees Celsius
10	Restricted entry during night hours
11	Frisking and bag checking of each employee
12	Checking Manual entry of chemicals
13	Linen processing-based parameters

II. Operation & maintenance of laundry services at NEIGRIHMS, Shillong

1. The approved bidder will carry out the work of collection & transportation of dirty linen from wards/ different patient care areas to central collection point/ area (s) to laundry, washing of dirty linen, drying, ironing/pressing, mending & folding, transport of clean linen from laundry to Wards/ OT's/ ICU's/ other patient care areas/any other areas, sorting & processing of used linen etc. plus maintenance of laundry machines & trolleys. Any other work related to provision of laundry services.
2. The work related to maintenance (preventive as well corrective) of all laundry equipment: The bidder must undertake to maintain supply of all genuine spare parts for optimal upkeep of the laundry equipment's during the contract period and will submit an undertaking from their letter head followed by a letter from O.E.M.
3. The bidder will take all steps to ensure safety and prevent damage to the laundry premises. In case of damage to the premises or to any equipment's / machinery, the bidder shall be responsible for repair / replacement.
4. The bidder shall be responsible to uninstall the old laundry machines to install the new equipment's with proper planning with minimum affect to the current workflow.
5. The bidder has to submit the detail drawing/Plan for the placement of the equipment's, water supply & Drainage, Electrical Supply along with detail process flow along with the technical bid with in the area allocated after proper site visit.
6. The approved bidder will provide uptime guarantee of 95% of 365 days (12 hours, 08:00 am to 08:00 pm) of all laundry equipment (sluicing machines, barrier washer extractor machines, drying machines, Flat work ironer (Automatic feeder, folder and stacker), pressing machines, water softener plant, etc.) installed in the Laundry Complex during the rate contract period.
7. Sewing machine, as per requirement will be made available by the bidder. The manpower required to operate these sewing machines to stitch the torn cloth will be arranged by the approved bidder at their own cost.
8. The responsibility of installing tamper proof meter and recording monthly consumption of electricity will be the responsibility of the bidder. These should be installed within SITC period mentioned. Calibration reports of these meters should be submitted to NEIGRIHMS on a monthly basis. In general, the bidder is expected to use these elements judiciously and ensure there is no wastage. The monthly bill of electricity being consumed for operations of these machines shall be paid by the bidder.
9. The laundry services for NEIGRIHMS shall be provided on all days (including Sundays & Holidays) during the contract period.
10. Timings of Collection of Linen
 - From OTs: Collection of linen will take place three times in a day. Morning: Collection should be over before 9:00 a.m. in the Morning, 3:30 p.m. in the afternoon and 7:00 p.m. in the evening.
 - Collection of linen from ICUs: Collection of linen will take place two times in a day. Morning: Collection should be over before 9:00 a.m. in the Morning, 3:30 p.m. in the evening.

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- Collection of Linen from wards, OPD & other areas will take place once a day. Collection from all these areas should be over before 10:00 a.m.

11. Timings of Distribution of Linen

- Distribution of linen will take place on the same day of collection before 7:00 p.m. on all days. Linen collected in the afternoon & evening will be distributed to the concerned patient care areas and other areas in the hospital before 11:00 a.m. on the next day of collection.
12. All linen items must be returned to respective areas on the same day (Next day if linen was collected in the afternoon & evening) of collection as per delivery schedule prescribed in SOP and the linen should be clean, undamaged, and well ironed. After collection and distribution of linen a "satisfactory" certification must be obtained in the logbook from the sister in-charge of concerned areas. In case lesser number of linens are returned to the concerned area, a penalty of double the cost of lost linen would be deducted from the OPEX bills, if the lost item is untraceable after 48 hours.
 13. Repair of any linen should be done (in-house) and in case of irreparable damage it should be informed to Laundry in-charge (NEIGRIHMS) along-with reasons within 24 hrs and the report of the same should be submitted to the appropriate authority on monthly basis.
 14. Daily record of collection of dirty linen items/distribution of cleaned / washed /ironed and condemned linen items should be maintained in the department-wise registers duly signed by the representative of bidder and department official, who is looking after the day-to-day transaction of such linen item.
 15. **WORKLOAD:** The quantity of linen items to be washed at present is approximately 3000 pieces per day. This quantity is likely to increase with the addition/operationalization of RCC/any other patient care facilities in future.
 16. Bidder will identify torn linen at the time of collection, processing & washing. Only torn linen will be replaced by the institute. All torn linen identified will be stamped using indelible red colored ink.
 17. Maintenance of the trolleys/ carts shall also be the responsibility of the bidder.
 18. The bidder shall put separate color-coded covered trolley/cart for transport of dirty & washed linen. The carts to transport soiled textiles should be appropriately cleaned after every use & should be kept away from those to be used in transporting clean textiles. All carts used for transporting clean linen shall be washed at the end of the day.
 19. The bidder will process linen as per approved washing procedure and approved washing formula.
 20. The bidder will be responsible for minor sanitary and plumbing repairs of leaking taps, drains, seal traps, bottle traps, jets, waste pipes, jalis, etc. in the laundry.
 21. The bidder shall undertake lint removal on a daily basis and as and when required.
 22. The washing formula will only be prepared through the automatic chemical dispensing machine. The machine should have an inbuilt capacity to record details of all washing formulae dispensed throughout the day.
 23. The bidder shall install approx. 12 IP based night vision CCTV cameras with a capacity to store the recording of at least one month within the premises of the laundry; these recordings shall be open to scrutiny at any time by an appropriate authority. A dedicated internet connection for transmission of CCTV footage in different locations shall be installed at the cost of the bidder. The quality of cameras and their locations will be decided in consultation with the NEIGRIHMS authorities. The bidder shall also be responsible for the security of all the tapes containing the CCTV footage. Distant transfer/streaming of any portion of the recording is prohibited except when required by the NEIGRIHMS authority. All such recordings shall be tamper proof.
 24. Standard precautions to be followed while collecting & handling infected/soiled linen.
 25. Bio-Medical Waste management rules, 2016 and amendments thereof, wherever applicable will be followed by the bidder.
 26. The approved washing formula should be printed/laminated and displayed at all washing machines.
 27. The manpower engaged by the bidder for operation of the proposed work shall wear a distinct dress & identity card issued by the firm so that they can be easily identified (NAME OF THE INSTITUTE MUST NOT BE MENTIONED ON THE IDENTITY CARD ISSUED BY THE BIDDER TO THEIR EMPLOYEE DEPLOYED AT NEIGRIHMS FOR OPERATION & MAINTENANCE OF LAUNDRY SERVICES). It will be the responsibility of the bidder to provide at least two sets of uniform and identity cards to ensure compliance with this clause. The bidder shall issue identity cards to its employees in consultation with Security officer, NEIGRIHMS to ensure safety of premises. Staff engaged by the firm will carry the card and should be in proper uniform which can be randomly checked, and non-adherence will invite a penalty as per the SCC mentioned below.
 28. The bidder shall be responsible for taking all measures to safeguard all the staff employed by the firm from all the likely health hazards including Personal Protective Equipment (PPE) and Immunization (Hepatitis B & Tetanus).
 29. **Manpower Adequacy & Training:** The bidder shall employ well trained staff in accordance to the workload. Separate Operators with a distinct dress/uniform and name tag for the washing machines will be deployed. The bidder shall ensure that all workers being employed for the aforementioned work have undergone Police verification prior to the commencement of work. Operator should have complete knowledge about the washing process & washing formula. Firm will provide two sets of uniform & aprons and other protective gear to ensure proper protection to all workers. All workers will be immunized by the firm before employment & during the course of employment as & when needed. All personnel involved in collection, transport, sorting, and washing of soiled textiles should be consistently & appropriately trained at frequent intervals especially for the use of, appropriate personal protective equipment (PPE), and be supervised to assure compliance with protective procedures. Training of all employees on a pre-decided subject by a professional agency should be done once in every three months. Record of the same has to be submitted to NEIGRIHMS every quarterly.
 30. In case any person engaged by the bidder is found to be inefficient, quarrelsome, infirm, and invalid or found indulging in unlawful or union activities, the Bidder will have to replace such person with a suitable substitute at the direction of the competent authority.
 31. The institute shall not provide any sort of accommodation to the staff or person deployed by the bidder and no cooking/lodging will be allowed in the premises of the Institute at any time.

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32. **Medical examination of staff:** The bidder shall employ only those persons in the laundry who are found to be medically fit. Hospital reserves its rights to examine any of the employees for medical fitness without prior notice. Expenses, if any incurred by the NEIGRIHMS on medical examination of such Employees, shall be borne and paid by the bidder. The employer shall ensure that all employees are vaccinated for Hepatitis - B. A certificate by an appropriate hospital or Doctor shall be submitted to authenticate the same.
33. **Wages to employees and Insurance:** The bidder shall comply with the laws applicable to employees working in the laundry regarding working hours, minimum wages, safety, cleanliness, leave, over time allowances, provident fund, retrenchment benefit, and medical benefit like ESI etc. The minimum wages and benefits will be revised as per the latest amendments in the Acts/ Laws. If on account of non-compliance with the provisions of any such laws, NEIGRIHMS is called upon to make any payment to or in respect of his employees, the bidder shall fully reimburse to Institute all such payment and Institute shall be free to make deductions on this account from the amount of Security Deposit/ performance security. In case of deduction from the performance security, the bidder shall immediately pay to the Institute such amount as may be necessary to make up the required Deposit. Deduction may also be done from the monthly bills which may be payable by Institute to the bidder. The bidder will sign an Indemnity Bond in favor of NEIGRIHMS, to this effect.
34. **Washing Chemicals/Detergents:**
- Details of washing formulae (Minimum three brands) as well as processes to be used for processing all types of linen will be submitted by the bidder at the time of submission of technical bid.
 - Non submission of either of these will lead to rejection of the bidder from the bid.
 - All chemicals being used in the laundry shall be in liquid form only from reputed brands as suits to the detail composition mentioned at Annexure I .
 - Only oxybleach will be used for bleaching purpose. However, Chlorine Bleach may be used in special circumstances (for stain removal) only after approval from appropriate authority.
 - The approval of NEIGRIHMS authority shall be obtained before changing the quality/brands of chemicals/detergents.
 - All containers used for storing these chemicals shall be labeled appropriately. The institute authorities can make surprise check to verify that the items being used are as per approved formula and quality/brand and right quantity of these are being used. Bidder shall be responsible for getting the samples selected by NEIGRIHMS authority of the chemicals/detergents laboratory tested by an NABL accredited laboratory every three months. NEIGRIHMS also reserves the right to subject any or all of these chemicals to Laboratory testing by an appropriate authority at any given time. The cost of getting these chemicals tested shall be borne by the bidder.
35. **Cleanliness:** It shall be the responsibility of the bidder to employ adequate number of cleaners and sweepers as specified in Annexure- and provide them with adequate and necessary equipment's/ materials for keeping the laundry scrupulously clean and in a sanitary condition to the satisfaction of the institute authorities. Anti-rodent, termite control and pest control measures will also be strictly followed, and it will be the responsibility of the bidder to ensure that premises are free of these.
36. **Security and safety:** NEIGRIHMS shall not be held responsible for any loss or damage due to any reasons whatsoever to any type of inventory that may be kept in the said laundry store by the bidder. The premises provided to the bidder should only be used for the purpose as mentioned in the contract (i.e. Laundry services for NEIGRIHMS only). Under no circumstances, the premises are to be used for any other purpose, than what has been mentioned in the contract. The general safety of the premises is the responsibility of the bidder.
37. **Quality Audit:** An independent agency identified by NEIGRIHMS authorities to conduct an annual audit of the laundry as on the date specified by NEIGRIHMS. Cost for the same will be borne by the bidder. The report of the audit shall be submitted to the institute. Any shortcomings observed during the audit will be rectified. Minor shortcomings will be rectified within 48 hours and the remaining shortcomings within 7 days. A compliance report regarding rectification of these shortcomings needs to be submitted to the Institute. Quality audit will have all the parameters pertaining to the input, process and outcome indicators as enumerated in the key performance parameters. Institute may add any quality parameter for evaluation of quality in consultation with the firm shortlisted for the work. Apart from that, the Institute will constitute a monitoring committee to monitor/audit the laundry services in the Institute.
38. **Water quality:** The quality of water used for laundering shall be as per the KPI. In case the capacity of water softening plant, storage tank is found to be inadequate by the bidder then the additional water softening plant, Storage tank, pumping motors and piping required shall be laid by the bidder to meet the quality standards of water as mentioned at point no. 15 of KPI table.
39. **Descaling of all machines:** Descaling of all machines shall be done as per the manufacturers recommendation and as and when required by the Institute.
40. The new linen will be in-use for minimum of 90 washes. If any linen is condemned before 90 washes the same has to be approved by the competent authority and proper record of the same has to be maintained. Penalty will be imposed for linen which has not undergone minimum 90 washes due to bidder's fault. For imposing penalty, the cost of the linen will be divided into 90 parts and for the linen which has not completed 90 washes the cost of the particular linen will be deducted for rest of the washes on pro-rata basis and the amount will be deducted from OPEX Bill.
41. Contaminated linen should be handled with minimal agitation to avoid contamination of air, surfaces and persons. Linen which is collected from wards and is heavily soiled with blood or other body fluids, or other fluids which could leak and further contaminate other linen, shall be contained within suitable color-coded impermeable, water-tight bags by the concerned Nursing personnel/ hospital personnel which should be labeled and securely closed. The linen should be rechecked before being put for washing to ensure that it is free from foreign materials such as sharp objects (e.g. hospital sharps and glass) metal objects, food remnants and paper products (including tape and plaster). Linen should be visually inspected at all levels (wards, OT, ICUs, etc) to ensure that it is free from these foreign materials.
42. Proper, legible & clear records to be maintained at the time of receiving linen from various areas. Records should be inclusive of (Number of linens received, types of linen received, Condition of the linen received, Name of the person delivering the linen, Name of the person receiving the linen). Damaged, torn linen received from any of the areas should be immediately communicated to the in-charge of the respective area.

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43. Details of the personnel giving and receiving linen must be recorded in a logbook along with their signatures, ID number and full name.

44. Linen received from various areas should not be mixed and items must be returned back in the same manner.

45. Key Performance Parameters: Linen & Laundry Services

Sl. No	Key Performance Parameters	Frequency	Means of Verification
1.	General Cleaning of the entire laundry premises	Thrice Daily and as and when required	No litter, No surface stains. No dust, No Odour. Inspection reports/logbooks, feedback and other documentations as may be deemed fit by the Institute.
2.	Clean the Dustbins and disposal of waste material (general waste)	Thrice daily and as and when needed	No litter, No surface Stains. No dust, No Odour. Checklist, activity logs & Feedback
3.	Cleaning of Cloth/Linen Carrying Trolleys	Once daily and as and when needed	No litter, No surface Stains. No dust, No Odour. Checklist, activity logs & Feedback, Inspection reports.
4.	Repair/Replacement of leaking drains, leaking taps, pipes, jets, seal traps, bottle traps, jalls, etc.	As and when needed	Checklist, activity logs & Feedback
5.	Repair & Maintenance of all laundry machine	As and when needed	History Card, logbook as per approved format.
6.	Repair & Maintenance of Linen Trolley	As and when needed	History Card, logbook as per approved format.
7.	Washing of Body linen • Patient Linen (Kurta, Pyjama, etc.) • Staff Linen (O.T. scrubs, Doctors coat, etc.)	All the linen collected during the day will be washed and processed the same day.	Checklist, Inspection & Feedback
8.	Washing of bed linen	All the linen collected during the day will be washed and processed the same day.	Checklist, Inspection & Feedback
9.	Distribution of Patient Linen in all patient care areas as per the time specified by the Institute.	Once/Twice Daily and as and when required	Checklist, Inspection & Feedback
10.	Distribution of staff linen • Wards & Other areas: Once Daily • OT & ICU: Twice	Once daily for wards & other areas and Twice daily from OTs & ICU and as and when required	Checklist, Inspection & Feedback

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11.	Collection and sorting of linen from ward areas once daily and Twice daily from the OTs and ICUs (2nd Schedule should be at the time of closing of OTs for the day)	Once daily for wards and Twice daily from OTs & ICU and areas and when required	Checklist, Inspection & Feedback
12.	<p>Checking the washed linen for cleanliness under the following parameters:</p> <ul style="list-style-type: none"> • Whiteness: Reflectance value: 85 - 90%, No Yellowing /Greying • Stains: Up to 3 cm in 5% of washed linen. No stain >3 cm. will be acceptable in any cloth. • Odour: No odour • Discoloration: 0% • Distortion: 05 % • Moist Linen: 0 % 	Once daily & as & when required	<p>Checklist, Inspection & Feedback</p> <p>For checking these parameters, random check of 10-100 pieces will be done where in linen will be picked randomly from the washed and processed linen and percentage will be calculated. The same is to be checked by the Laundry Supervisor. Any complaint received from the user areas will also be taken for consideration for measuring this KPI.</p>
13.	<p>Checking the washed linen for damage under the following parameters:</p> <ul style="list-style-type: none"> • Cuts/Holes <ul style="list-style-type: none"> • Holes >2cm. not allowed in any linen • Holes <2cm. allowed in 1% of linen • No holes allowed in linen of OTs and ICUs. • Tears/Torn Linen: No torn linen will be acceptable. • No patch work • Part replacement. 	Once daily & as & when required	<p>Checklist, Inspection & Feedback</p> <p>For checking these parameters, random check of 10-100 pieces will be done where in linen will be picked randomly from the washed and processed linen and percentage will be calculated. The same is to be checked by the Laundry Supervisor. Any complaint received from the user areas will also be taken for consideration for measuring this KPI.</p>
14.	Checking the pH of wet linen at the end of the process. (Limit: 6.5 to 8.2)	Once daily & as & when required	Ph record register & Inspection. Equipment to be provided by the bidder.
15.	Checking the Hardness (Calcium and Magnesium) of water being used to wash the Linen (Limit 50 - 100 ppm)	Once Daily & as & when required	Water hardness record register & Inspection. Testing and recording will be done

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	<ul style="list-style-type: none"> • Input point • During the process • Output point 		In the presence of institute employee.
16.	Record of Temperature at which the linen is being washed (Limit: 70 to 80 Degree Celsius for at least 25 min.)	Every wash cycle	Inbuilt reports generated by the machine on a realtime basis should be available to the personnel designated by the Institute.
17.	Laboratory testing of chemicals being used in the laundry.	Test report for all chemicals for every batch procured and MSDS sheet where applicable.	Test Reports (Intracycle Ph, Chlorine, etc.) & Inspection. Methodology to be followed is as specified by the manufacturer. The same will be inspected by the authorized NEIGRIHMS representative.
18.	Record of Linen being sent For Rewash	Daily	Records & Inspection (Not > 5% will be accepted i.e. 5 in every 100 pieces)
19.	Purchase proof, Daily utilization records of all chemicals being used in the laundry	Purchase proof monthly, utilization daily.	Logbook, records & inspection
20.	Record of all linen being repaired	Once daily and monthly	Records & Logbook
21.	Universal Precautions / personal Protective equipment being used by all employees	Random	Physical inspection
22.	Descaling of machines	As per manufacturers recommendation	Records & Inspection
23.	Record of training of all employees	Induction & Annual Refresher training.	Record
24.	Quality audit	Annually	Record
25.	Compliance report	Quarterly	Record
26.	Pollution check certificate	Quarterly	Record
27.	Immunization record and medical check-up of employees	Yearly	Record

II. COMMITMENTS BY THE HOSPITAL

1. Space: Space for the Laundry will be provided by the NEIGRIHMS (as per area demarked in the drawing) to the bidder for a specified period of contract. On the expiry or earlier termination of this Agreement, the said laundry shall be vacated peacefully by the bidder and the machines are to be handed over to the NEIGRIHMS in working condition without any additional cost.

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2. **Electricity and water supply:** These will be provided by the institute for operations of laundry machines, general lighting & ventilation in the premises and The monthly bill of Electricity being consumed for operations shall be paid by the bidder. Hospital will only provide approx. 8000 L raw water per day; additional water requirement must be managed by the bidder.
3. **Condemnation & Replacement of torn linen:** Condemnation of torn/useless linen will be done by the institute and replacement with new linen will be done by the institute. The bidder will sort out linen (after collection) which is beyond repair. The torn cloth will be sluced/washed, stamped with red ink & handed over to NEIGRIHMS representative on daily basis. Equal no. of fresh linen pieces will be issued to make up for this torn linen.

III. Uninstallation, transfer, re-installation of laundry equipment at an alternate site within NEIGRIHMS, Shillong

The successful bidder will be required to shift and reinstall the equipment already installed at the laundry complex to one of the side rooms within the laundry area. Further, Operations are not to be stopped during the transition.

Ranking and Payment

1. NEIGRIHMS shall pay upfront CAPEX cost for infrastructure work, installation and commissioning & any laundry system accessories being supplied upfront by the bidder as per the rates quoted by them. CAPEX shall be inclusive of cost of turnkey works, equipment cost in laundry, warranty for first 5 years, cost of any accessories, carts, non-disposable bags, etc. used in collection / distribution / storage of linen, any furniture installed within the laundry, any boilers, RO system, quality control equipment etc. If installed by the bidder and must be clearly quoted under the column of CAPEX in the technical and price bid.
2. Bidder has to quote unit rate (OPEX) for washing of all linen. This unit rate for each linen item must be inclusive of the cost of manpower, consumables, fuel (electricity/water and Operation cost including manpower), any other recurring cost incurred for the collection, sorting, washing, drying, repair, ironing, packing, storage, distribution, transportation, quality control, routine cleaning of laundry premises including equipment etc. of the complete laundry system as per SOP prescribed in tender. Unit rate (OPEX) for washing of all linen would not include Unit cost of the linen. This unit rate shall be the basis for calculating operational cost (OPEX) of the laundry system and the OPEX shall be paid on monthly basis by multiplying the unit rate with the actual quantity of linen washed. Bidder is responsible for cleaning, repair & maintenance of infrastructure of laundry area installed and commissioned by the bidder on regular basis.
3. The CAMC price from 6th to 10th year must be quoted separately in the BOQ
4. L1 calculation will be based on the total cost of CAPEX + Cost of CAMC from 6th to 10th year + indicative OPEX cost for period mentioned in the BOQ for Laundry. However, the payment of OPEX will be made on the actual basis and CAMC on annual basis from 6th year onwards.
5. The yearly OPEX cost must be mentioned in the financial document as item wise /As % of the monthly cost mentioned in the BOQ, falling which same cost will be taken for record for the next 10 years.

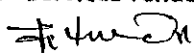
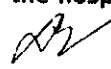
Standard Operating Procedure (SOP) for Laundry

1. The laundry facility at NEIGRIHMS should be designed for efficiency in providing hygienically clean linen
2. A laundry facility on the ground floor is to be partitioned into two separate areas - a "dirty" area for receiving and handling the soiled laundry and a "clean" area for processing the washed items. Ideally, soiled and cleaned linen areas should be separated by a physical barrier. The partition (barrier wall) made of a non-porous material, should be from floor to ceiling, preventing air/dust contaminating the clean area.
3. A transit zone should be provided between dirty and clean areas of the laundry, where hand washing/drying and change of outer garment/PPE is carried out. A wash area should be placed in between the clean and dirty areas, where staff can wash/sanitize before proceeding to the clean area.
4. To minimize the potential for re-contaminating cleaned laundry with aerosolized contaminated lint, area as receiving contaminated linen ideally should be at negative air pressure relative to the clean areas (airflow should be from clean to dirty areas at all times).
5. Laundry at NEIGRIHMS will run minimum from 8AM to 5 PM on all days (365days) and in case of emergency/disaster 24x7.
6. Bidder has to maintain all equipment as per standard for 10yrs. with all required consumables & calibration.

Standard Operating Procedure of Laundry Section, NEIGRIHMS

1. Introduction

The clean bedding and clean clothes instill confidence in the patients and the public and enhances their faith in the services rendered by the hospital. Linen and laundry is a recognised support service which not only ensures


prevention and contamination of hospital infection but also contributes to improving the image of the hospital in the eyes of the public.

2. Aims and Objectives

The aim of the Laundry Department is to provide adequate supply of clean linen to all the departments in the hospital conforming to highest standards of cleanliness and hygiene immediately and constantly for routine and emergency use from a central place.

The objectives of the Laundry Department are as follows:

- To ensure adequate supply of clean linen to user department as per requirement.
- To provide linen free of dirt and stains to all user departments.
- To take steps for prevention of cross-infection.
- To monitor and enforce controls necessary to prevent spoilage (wear and tear due to washing) of linen and reduce the frequency of linen turn over by increasing its life period.
- Timely delivery of linen to the user department.

3. Functions

Functional flow of activities in the Laundry is as follows:

- Receipt of Articles:** To receive used and dirty linen from various user departments like Operation Theatres, ICUs, Emergency, IPD, OPD, Radiology, Cath Lab, CSSD etc.
- Sorting:** Linen is then sorted out according to their color, type, degree of stain and then put in the washing machine.
- Cleaning, sluicing and disinfecting:** All linen is thoroughly cleaned with chemicals for any blood or body fluids and disinfected using disinfectants.
- Washing:** After disinfection, linen is washed in the washing area using proper guidelines. After washing the linen is drained off for excess water using hydro-extractor and dried in dryer before assembling for ironing.
- Inspection:** Linen is then inspected for wear and tear and handed over for mending in case of damaged linen.
- Clean Linen Storage:** Clean linen is stored in the central linen store.
- Distribution:** refers to distribution of clean linen to the patient care areas and user departments.

4. Classification of Linen

From laundering point of view, hospital linen is classified into the following categories:

1. **Dirty linen:** Used linen without any stains.
2. **Soiled linen:** Linen soiled with blood and body fluids.
3. **Infected linen:** Any linen used by a patient with a known infection whether soiled or not.

This classification is very much beneficial in terms of segregation at the point of generation. Accordingly, the dirty, soiled and infected linen is segregated into separate coloured bags and transported to the laundry.

5. Process Flow of Mechanized Laundry

The layout of the laundry should be done in such a way that there is unidirectional flow of materials so that mixing up of dirty linen and clean linen is avoided. It has the following areas:

- Receiving and Sorting Area.
- Sluicing and Disinfection Area for Soiled and Infected Linen
- Machine Area (for Washing)
- Drying Area (for Dryer)
- Sorting Table for Torn Linen
- Pressing Area
- Folding Area
- Tailoring Room
- Clean Storage Area
- Linen Arrangement and Distribution Area

6. Equipment

- Ø **Washing Machine:** Used for washing purpose.
- Ø **Sluicing Machine:** Required for wetting the linen, treating it with stain removal chemicals and disinfectant and giving it a wash before it is next sent to the washers.
- Ø **Hydro-extractor:** Work on the same principle as a centrifuge for easy removal of water after the washing cycle.

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Ø Tumble Dryer: Used to remove moisture from linen.

Ø Calendaring Machine: Also called flatbed press is used for ironing items such as bed sheets, tablecloths, pillow cases, etc.

Ø Linen Trolley: Used for transportation of linen.

Ø Sewing Machine: Used for mending torn linen.

SOP for Segregation of Linen

Segregation of linen is done at the source (wards) as per below mentioned categories:

Bag/bucket Colour (to be provided by the successful bidder)	Linen Type
Green	Soiled Linen
Yellow/Brown	Infected Linen
Grey	Dirty Linen

There should be minimal handling of infected linen and if it is to be handled, PPE should be used by the handlers

1. SOP for Collection and Delivery of Linen:

Ø Laundry attendants must use PPE before collecting dirty and soiled linen.

Ø Every morning the laundry attendants go to different areas to collect the dirty and soiled linen. All dirty linen collected must be accounted for and recorded in a register which is to be signed by the laundry attendants in the collected column.

Ø Dirty linen should not be transported together with soiled and infected linen. Soiled linen must be kept separately in a black plastic bag and infected linen in a yellow bag which should be tagged as infected. A separate trolley must be used for transporting soiled and infected linen, and dirty linen.

Ø Delivery of clean linen is done after the wash process is over.

Ø Clean linen should be transported in a caged trolley meant for clean linen only.

Ø At the time of delivery of clean linen the sister I/c or ward attendant must count the linen and sign in the received column. A separate register is maintained in different areas for the same.

2. SOP for Washing of Linen:

Dirty Linen:

Ø Dirty linen (used linen without stain) is to be washed normally in the first batch using detergents.

Ø Coloured linen should not be washed together with white linen.

Ø Before washing linen should be weighed and each batch should weigh less or equal to the established guidelines of the washing machine.

Ø Water temperature should be checked on a daily basis.

Soiled and Infected Linen:

Ø Linen with infections should be soaked in 1% sodium hypo-chloride or 10 ml of quaternary ammonium compound in 1 ltr water for half an hour immediately after use.

Ø The infected linen is then sluiced by adding disinfectants (ammonium chloride) and after rinsing the linen is washed as normal.

Ø Soiled linen should be soaked in 0.4 % virex solution (4 ml virex in 1 ltr water) and then sluiced.

Ø Sluicing is carried for removing heavy soil by putting the linen in the sluicing machine. The linen is treated with hot water and chemicals (Emulsifier, chlorine bleach for white linen and oxygen bleach for coloured linen) for stain removal.

Ø Linen should be sluiced at a temperature of 65 degree Celsius for 15 minutes.

Ø After rinsing the sluiced linen is washed as normal.

3. SOP for Extracting and Drying:

Ø The purpose is to extract maximum amount of excess water from washed linen by using a hydro-extractor.

Ø Ensure weight of the batch of linen is as per the guidelines provided for the extractor. No overloading of linen should be done as this will cause severe damage to the hydro-extractor.

Ø The dryer enables to remove the remaining moisture from the linen after extraction at set temperature and time.

Ø Ensure that the dryer is working as per standards and the heat generated is accurate.

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Sorting:

After drying is over each and every piece of linen should be checked for damages. Torn or damaged linen is segregated and handed over for mending to the tailor.

Torn

4. SOP for Mending:

Ø Linen with minor defects and repairs works is then mended by the tailor.

Ø Laundry i/c will receive the linen with major defects and store separately and in consultation with the Si ster i/c the linen is considered for future condemnation as per hospital policy.

5. SOP for Ironing:

Ø All linen must be pressed after washing before delivering them to the IPD, OPD and other departments.

Ø Linen such as bed sheets, draw sheets, pillow covers, hand towels, etc are to be ironed through the cale ndaring machine.

Ø Others, such as patient gowns, staff uniform, aprons are to be ironed by the flat work ironer or the hand steam press.

Clean Storage:

The clean linen items are stored in linen racks in the central storage area before distribution.

Reports to be submitted by bidder for Quality Assurance (As per Annexure III)

- i. Record (Register) for lint removal to be maintained on a daily basis.
- ii. A daily record of linen being sent for rewash.
- iii. Daily report of utilization of all the machines indicating the number of cycles, duration of cycles, approximate load in each of the cycles and temperature of water used for washing.
- iv. A daily record of the dosing of chemicals (number and composition of washing formula) and the detergents being used for washing the linen.
- v. Register to be maintained having a daily record of all the chemical test done on water.
- vi. Monthly record of descaling of machines.
- vii. Monthly feedback form to be collected from the wards (stained linen, torn linen and tears/holes/moist/patchwork.)
- viii. A separate logbook for each of the Barrier washer extractors & drying tumblers is to be maintained.
- ix. A record of the spares parts along with the brands which have been replaced or changed in the laundry machines.
- x. Complaint reporting mechanism:
 - a) The bidder will maintain a centralized complaint reporting and redressal control room which will be equipped with landline and mobile telephone and an operator.
 - b) The bidder will circulate the scope of work and the address telephone numbers of the centralized complaint and redressal room in a laminated format in all the areas of the Hospital, NEIGRIHMS. The bidder will also ensure that these are available in all the areas. In case of loss these have to be immediately replaced.

Personnel

A. Training and Education

- a. The laundry manager shall have appropriate knowledge of the potential infectious hazards of soiled linen; regular information and education should be given to laundry staff about potential infectious hazards and techniques to prevent the spread of micro-organisms in the environment to finished linen and to themselves, as well as safe and appropriate handling procedures for soiled and clean linen. An orientation/training module designed for the laundry staff is to be implemented in the facility as part of infection control training.
- b. The key staff members are fully trained in appropriate laundry skills and technology; those skills should be maintained by ongoing training and supervision; only appropriately trained personnel handle and store chemicals.
- c. Instruction to staff in personal hygiene, particularly the need for hand washing after handling soiled linen or removal of protective clothing.

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d. Medical evaluations of staff are mandatory before placement to ensure that personnel are not placed in jobs that would pose undue risk of infection to them, other personnel, patients, or visitors. All personnel must have a medical record kept upon employment. The record should contain the following, among other pertinent data:

Presence or absence of symptoms attributable to, and past history of tuberculosis, viral hepatitis, mumps, measles, rubella, varicella, sexually-transmitted infections.

e. Presence or absence of an Immuno-compromised state

f. Immunization history.

g. Complete physical examination.

h. Periodic evaluations may be done as indicated for job reassignment, for ongoing programs or for evaluation of work-related problems.

i. The staff need to report all infections such as gastroenteritis, dermatitis, pustules, skin lesions and boils and seek immediate medical attention.

j. Occupational exposures including needle stick injuries should be immediately reported to the supervisor and/or to the Infection Control officer of the facility. A sharps container should be available in the sorting and wash area.

k. Immunization requirements for linen and laundry personnel should be undertaken

l. It will be the responsibility of the bidder to abide by the SOP laid down for laundry by the NEIGRIHMS, Shillong and to adopt to changes in SOPs from time to time. To monitor compliance to the SOP spot checks will be undertaken by NEIGRIHMS personnel.

Note: The proofs of the quality certifications for each equipment as mentioned in the tender specifications are to be submitted along with Technical Bid.

All machinery/equipment paid for by NEIGRIHMS under CAPEX shall be the property of NEIGRIHMS from the date of issue of Final Acceptance Certificate

The ANNEXURE is an Indicative BOQ given for various areas of the Laundry. The bidder may add or delete any of the items in ANNEXURE as per requirement unless minimum number of the item has been specified therein.

6. Annexure -I (Items quoted must Biodegradable & certified by EPA (Environmental Protection Agency) have supporting quality certification & documentation)

Sl. No	PARTICULARS	COMPOSITION	PROPERTIES / SPECIFICATION
1.	Common / Base detergent cum optical brightener	Disodium metasilicate, fatty alcohol ethoxylate	Should be soluble in any kind of soft or hard water conditions. Should possess a built-in alkali booster. Preferably in powdered form. Good foaming properties. Non-corrosive, non-explosive in nature.
	Chlorine Bleach (For white)	Sodium hypochlorite, Sodium	Should possess 5% chlorine concentration. Effective in low temperature. Preferably in liquid form. Should be excellent in removing stubborn blood stain, fatty and oily soil. Non-corrosive, non-explosive and non-

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2 .	linen)	hydroxide	acidic .
3 .	Oxygen Bleach (For coloured linen)	Hydrogen peroxide	Should be a safer destainer for use on coloured linen only . Should be ideal for all types of fabric . Should be applied at a ph between 10 to 12. It should be non - corrosive and non - explosive .
4 .	Emulsifier Concentrate	Alkyl alcohol ethoxylate	Should be effective in removing mineral oil and maintain the colour of linen . Should be able to disperse oily soils and remove carbon soots and black pigment stains . Good foaming properties . Non - corrosive and non - explosive .
5 .	Disinfectant / QAC	n - Alkyl dimethyl benzyl ammonium chloride , Didecyl dimethyl ammonium chloride , Ethyl alcohol	Should be a high level disinfectant . User and environment friendly . Contact time within 30 mins . Should be a 5th or a 7th generation QAC . Should be effective in both hard and soft water conditions , stable and effective for longer period .
6 .	Fabric Softener	Triethanolamine , di - Me sulphate - quaternized , 1 , 2 benzisothiazol -3 (2H)	Linen should appear soft after washing especially towels .
7 .	Neutraliser	Formic acid .	Should be able to neutralise residual alkalinity in linen to prevent from yellowing and further damage or any allergies to end user .

Annexure -II

Minimum no of manpower

S. no.	Designation of Category	Total no. of employ	Desired qualification	Experience

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		ees		
3.	Laundry Supervisor	01	Graduate	3 years
4.	Laundry Operators	04	Skilled	2 years
5.	Laundry Attendants	06	Semi-Skilled	01 year
6.	Sanitation Attendants	02		-
7.	Tailor	01	Skilled	01 year

Annexure III

Chemical label should have (as per OSHA Hazard Communication Standards 29 CFR 1910:1200)

Chemical label should have (as per OSHA Hazard Communication Standards 29 CFR 1910:1200)

Product name	Manufacturer	Manufacturing Lot No. /Batch No.	Date when the chemical was transferred

Daily record of all the chemical tests done on water

Name of Test	Date of the test	Ph Recorded (Using a Ph meter/Ph Paper/Titration)	Signature and Name of Personnel conducting the test	Report verified by (Name & Signature)
Ph				
Hardness of water				

Quarterly record training given to all personnel

Topic:		Date:
Name of the trainer:		
S.No.	Name of the trainees	Signature
Signature of the trainer		

Record of Immunization of all employees against Hepatitis B

S.No	Name of the employee	Date of doses	Name of the doctor/ Hospital where Immunization was done	Certificate provided for the same	Verified by (Name)

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Weekly Record of Lint Removal

Date	Time	Name and Signature of person carrying out lint removal	Verified by (Name & Signature)

Record of Transportation of Linen from Laundry to wards and vice versa

Date	Time	Name of Item	Quantity	Received by (Name & Signature)	Delivered by (Name & Signature)

Daily record of cleaning of trolley used for transporting Linen

Trolley number	Date	Time	Done by (Name & Signature)	Verified by
414m 2r		12		

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Monthly record of Linen being received for Rewash.

Date	Time	Quantity of Linen being washed per day	Quantity received for rewash	Given by (Name & Signature)	Received by (Name & Signature)

Monthly Record of Quality of linen being received by the user department.

Date	Parameters	Comments	Given By (Name & Signature)	Received by (Name & Signature)
	Stained Linen			
	Torn/ tears/ Cuts on linen			
	Patched Linen			
	Moist Linen			
	Delayed Supplies			
	Greying of linen			
	Odor			

Daily Checklist for Laundry

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Date:

Equipment Status

S.No	Name of the Equipment	Number	Working Status	Not Working Reasons

Chemical Status

S.No	Name of the Washing Material	Availability	Amount consumed
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			

General Cleanliness of the Laundry: Satisfactory / Unsatisfactory

Equipment & Safety

S.No	Parameter	Comments
1.	Water Hardness	
2.	Water Ph	
3.	Is Personal Protective Equipment being used	

Any other Comments: _____

Name and Signature of the Supervisor

Logbook for Washer Machine

S.No	Parameters	Cycle 1	Cycle 2	Cycle 3
1.	Wash Temperatures			
2.	Duration of Cycle:			
	- Start Time			
	- End time			

Any other Comments: _____

Signature *Signature*

Name and Signature of the Supervisor

SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract (SCC) will apply for this purchase. The corresponding clauses of General Conditions of Contract (GCC) relating to the SCC stipulations have also been incorporated below. These Special Conditions will modify/substitute/supplement the corresponding (GCC) clauses. Whenever there is any conflict between the provision in the GCC and that in the SCC, the provision contained in the SCC shall prevail. Any specific clause, mentioned in the technical specification shall prevail and will supersede the similar clause mentioned anywhere in the bid document.

Penalty Terms - In case the successful bidder fails to commence/execute the work as stipulated in the agreement or there is a breach of any terms and conditions of the contract the hospital reserves the right to impose the penalty as detailed below:

Offences	Penalty (in Rupees)
Failing to collect dirty clothes and deliver clean clothes	Double the amount on the alternative arrangement made by the NEIGRIHMS which will be recovered from the security deposit or any other deposits of the Successful bidder.
For not delivering clothes within time	INR 500/- per instance
In case the services remain consistently unsatisfactory for a period of more than 2 weeks	Penalty of 5% of the annual contract value will be imposed
Not found displaying appropriate photo ID	INR 100/- per instance.
Worker not in proper uniform	INR 500/- per instance.
Indulging in smoking/drinking/sleeping or any other misconduct during duty hours	INR 1000/- with removal of the offender
Machine out of order	INR 2000/- per machine per day after 72 hrs
Improper washing/Non-compliance with SOP	INR 1000/- per instance
Wrong/Improper chemical used	INR 5000/- per instance
Absenteeism/Under deployed	INR 1000/- per instance
Complaints are not registered or not redressed	INR 500/- per instance
Absence of personal protective gears	INR 200/- per instance

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For any other breach, violation or contravention of any terms and conditions	INR 5000/- will be imposed per day
In case lesser number of linen is returned.	A penalty of double the cost of lost linen would be deducted if the lost item is untraceable after 24 hours.
Any other deviation as decided by the authority of the NEIGRIHMS	Penalty to be decided by the merit by the authority.

File No:-NEIGR/S&P/ H-01/2021-22-pt

Agenda C11 of 60th PC & Agenda C7 of 56th PC

Scope of work & Document details: for Buy back Cases

A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as " Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1/2
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue, Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied In this particular tender including third-party items and turnkey works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd July,2020 inserting Rule 144(XI) & 153 (II) in GFR 2017, No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time, failing which the bids shall be treated as non-responsive.

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Minimum Reserve Value for buy back of the old system

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	Old existing Laundry Equipments	01 Set	Rs 4,96,664
Note: <ul style="list-style-type: none">- The price offered in the e-price bid /BOQ shall be considered as <u>inclusive of the buy back value.</u>- The buy back value of the system /assets should <u>also be indicated in the ATC-1 & financial Document as percentage of the offered FOB / Basic Cost</u> of the system /assets in order to arrive at Book /Reserve value for the record of the Institute.- The buy back value should essentially cover the Minimum Reserve Declared Value.-The Institute reserve the <u>right to trade or not to trade</u> the old existing machines offered while purchasing a new one.			

B. Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of multiple bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturer Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail id and Phone No. required to be furnished along with the bid.

6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

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The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods, Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender, bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of Imported content) * 100/ Sale price

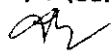
Where, "Sale price" means price excluding net domestic Indirect taxes and "Value of Imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

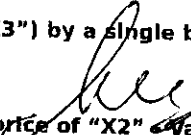
Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of Imported content in "X1") + (Sale price of "X2" - Value of Imported content in "X2") + (Sale price of "X3" - Value of Imported content in "X3")) * 100/ (Sale price of





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"X1" + Sale price of "X2" + Sale price of "X3")

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

17. Certificates

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSKO Indian certification or alternate certification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Trouble

shooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defect / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand on with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

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30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARBOMAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARBOMAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replaced must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any complaint is received the contract will be terminated with immediate effect.

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12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In-Charge, BME and the respective DMS/MS.
15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

36. Amendment in technical specification

1. Industrial Washer Extractor (Sluicing Machine) Capacity: Minimum 30 kgs

In Features additional point to be added " The system must have Sluice option /feature in the system ".

2. Industrial Washer Extractor, Capacity: Minimum 100kgs,

Drive Motor : 7.5 Hp (5.6 kw) Motor, VFD Controlled, 3 Ph, HEM / equivalent make

May be read as

Drive Motor : 25 Hp (18.75 kw) Motor approx, VFD Controlled, 3 Ph, HEM / equivalent make

3. Industrial Washer Extractor, Capacity: Minimum 100kgs 33. VFD : Machine should have variable frequency inverter drive for various speed for wash, Distribution, Low medium, High Spin Extract. 7.6 HP, 3 Ph, Fuji / Schneider/equivalent make.

May be read as

VFD : Machine should have variable frequency inverter drive for various speed for wash, Distribution, Low, medium, High Spin Extract. 25 HP, 3 Ph, Fuji / Schneider/equivalent make.

4. Industrial Washer Extractor, Capacity: Minimum 100kgs ,43. Drain : Dia. 3" BSP (dia. 75 mm), Electrically Valve Operated.

May be read as

Drain : Dia. 4-5" BSP (dia. 100-120 mm), Electrically Valve Operated.

37. General technical specifications for listed Equipment's (Compliance must be with documentary evidence)

Certificate of compliance issued by International Electro Technical Commission (IEC), Safety of machinery - Electrical equipment of machines -- General requirements, Electromagnetic compatibility (EMC) The standard contains the following: Electrical Supply Requirements; electromagnetic compatibility (EMC) requirements; Over current and over voltage protection requirements.

2. Washing machines must be designed & equipped with water & energy saving systems with different percentages.
3. Barrier washer: screen on both sides of the machine (operation on the dirty side can be viewed on the clean side to see the status of the washing program).
4. Suspension system: soft mount with springs, shock absorbers and stabilizers must be available for all the systems
5. Imbalancing detection system must be equipped with all the washer & dryers for smoother operations (less noise level), reduced washing time, energy saving.
6. Water Consumptions should not be more than 9-10 litres / kg of linen(Proof Should be attached .
7. The dryer should designed & engineered to maintain the heat inside the chamber Optimization of the drying cycle to complete within 25-30 minutes

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 Sr. Engineer
 Electrical

8. All the quoted systems should be standard tested model with capacity same or more , what asked in the tender specification with supported testing documents from any national /international agency (Like Gov t approved NABL accredited lab/CE/IEC /Equivalent) .

38. Sealing or Escalation on prices for Operations

1. The item mentioned in BOQ Row no 19 to 169 are for OPEX Purpose & must quoted the prices of Operational cost for processing of each item
2. In case of any need for Escalation in OPEX, unit prices in each item category mentioned in BOQ Row no 19 to 43 should not be more than 3% yearly on straight line method. The bidder has to submit the under taking along with the offer details.

39. Trading License

- a) The Bidders have to submit valid Trading License issued from the KHADC (Khasi Hills Autonomous District Council) or any other relevant document for exemption.
- b) In compliance to the Govt. of Meghalaya letter No.DCA,36/91/323 dated: 24.06.2022. Non-Tribal Bidders has to furnish trading license issued from the KHADC (Khasi Hills Autonomous District Council) failing which the bid may be rejected. In case of non-submission of the trading license from the non-tribal traders an under taking for submission of the trading license is to be submitted along with the bid documents stating that if becomes a successful bidder should furnish the trading license within 07 (seven) days before any work order is issued failing which the bid will be rejected.

Area Layout attached as word document

2.7. Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

Price Offered for Spares / Consumables | पुर्जों / उपभोग्य सामग्रियों के लिए प्रस्तावित मूल्य:

[Price Offered for Spares / Consumables Document Link](#) | पुर्जों / उपभोग्य सामग्रियों के दस्तावेज लिंक के लिए प्रस्तावित मूल्य

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

नोट: यह सिस्टम जनरेट फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज का प्रिंट जाउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।







GEM/2023/B/3027432-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the

Buyer Added Bid Specific Additional Terms and Conditions

1. Buyer Added text based ATC clauses

1. **Supply, Installation, Testing, Commissioning of Laundry including renovation on a turnkey basis**
2. Yearly business turnover of Rs. 60 lakhs or above for last 3 (Three) years. Chartered Accountant Certificate
3. The tenderer must be a manufacturer. In case the manufacturer does not quote directly, they may quote through their experience from principals/manufacturer fulfilling the requirements in respect of condition mentioned above.
4. Minimum 3 years of experience of having successfully completed /executing similar Supply, Installation, Testing, Commissioning of Laundry projects.
5. Based on CVC guidelines, the bidder should have Experience of having successfully completed /executed order value (may include one or multiple orders of the same project units) equivalent to Rs 1.60 crore or above. In case of authorized agents, manufacture's completed /executed projects with documentary evidence of order value (may include one or multiple orders of the project units) equivalent to Rs 1.00 crore or above. In case of authorized agents, manufacture's completed /executed projects with documentary evidence of order value (may include one or multiple orders of the project units) equivalent to Rs 80.00 lakhs(Rupees eighty lakhs) or above.

Consideration or last date of receipt of bids for this tender. The value of the executed works shall be

Example/Clarification: Similar Project means for Supply, Installation, Testing, Commissioning of Laundry

In case of authorized agents, manufacture's completed /executed projects with documentary evidence

Notwithstanding anything stated above, the Purchaser reserves the right to assess the Tenderer's capability

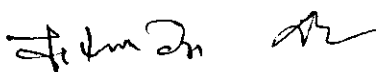
The Purchaser reserves the right to ask for a free demonstration of the quoted equipment at a pre defined

Technical Specifications Note

Note 1: The tenderer is to provide the required details, information, confirmations, etc. accordingly for

Note 2 : Tenderer shall quote the latest model technology equipment matching with the detailed technical

Note 3: The firm should give an undertaking that they have necessary infrastructure for the maintenance and rendering effective after sales maintenance service should be elaborated.



Note 4 : The bidders shall have to coordinate and enter into an agreement in the form of MOU with the

Note 5: General: Bidders are requested to make sure that they should attach the list of equipments for a part of the equipments. If the Electrical Safety Analyzer/Tester is not available they should provide

Note 6: Earthing and bonding, intercom facilities between various services facilities on the OT Floor, 1

Note 7: Telephones : Wireways and outlet plates for telephones

Note 8: Security : Intruder alarm, main door entry system, Door Monitoring, Door interlocks

Note 9: Approval clearance from certificates from competent authorities like Atomic Energy Regulatory

Note 10: Provision for working drawing , Physical co-ordination of composite services drawing and site providing connection at one specific location.

Note 11: The design and installation of building works and installation of building work and installation specification document to superintendent engineer of PWD for his comments and approval before con

Note 12: Material and workmanship: all materials and components shall be approved by the user or,

SCOPE OF WORK for Supply, Installation, Testing, Commissioning of Laundry including renovation

Scope of work is divided into the following three parts:

- I. Supply, installation, testing, commissioning of laundry services including renovation
- II. Operation & maintenance of laundry services at NEIGRIHMS, Shillong.
- III. Un-installation, transfer, re-installation of laundry equipment at an alternate site

Bidder is responsible for planning, designing, supplying, installation,

- **Specifications of the key equipment of laundry services as per**
- **Load of dirty linen shall be approximately 2000 Kg per day.**
- **The laundry services shall be designed and commissioned under**
- **Bidder has to provide adequate & sufficient number of manpower**
- **The design of laundry should include areas (indicative only) like** dispatch, etc as per zoning concept for dirty & clean linen. The design
- **Bidder has to furnish and equip all required turnkey items as per** commissioning of adequate capacity electrical system, water supply bids.

I. **Supply, installation, testing, commissioning of laundry services including**

- A. Engineering Works
- B. Equipment requirement

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A. Engineering Works

Turnkey component

Large scale renovation of the laundry including superstructure along with electrical conduiting, drainage system, laundry equipment as well as operating/ running laundry services for NEIGRIHMS (includes maintenance of ec

The laundry is to be designed according to Barrier laundry concept which functional constraints shall be borne by the bidder.

The bidder shall also train all staff in the handling of all the laundry equipment and prepare and frame SOPs for

The brief of the work to be done on turnkey basis is described below:

1. Civil work:

- i. Bidders are strongly advised to visit the site and carry out the assessment and maintenance of the existing structure maintained by the successful bidder for 10 years.
- ii. Bidder has to submit the proposed layout design with material used for construction.
- iii. Civil works includes construction of brick wall, plastering, painting, etc. reinforcement of floor, strengthening of pillars should be bidder's responsibility (if required).
- iv. Bidder has to construct/renovate toilets, rest room, change room (Male & Female).
- v. Room for RO and softener water plant with adequate and appropriate exhaust.
- vi. AIR source was provided at one point inside the Laundry area from the ceiling.
- vii. SS wall paneling (**SS 304**) has to be done on both sides of barrier washer.
- viii. Bidder has to install at least 12 CCTV cameras covering all major areas with storage for 30 days.
- ix. Floor of the Laundry should be reconstructed with nominal reinforced concrete.
- x. Stainless steel paneling in between and above the machines on both clean and dirty side.
- xi. It is the liability of the bidder to rearrange the electrical cables running within the laundry.
- xii. Any other work as deemed necessary for the new setup will be part of the contract.
- xiii. Suggested Brands for Kota Stone / Vitrified tiles for flooring - Somany, Kajaria.

2. Electrical work:

- i. Electrical work will include the connection of all the equipment with electrical supply.
- ii. Internal wiring of EI and fans will be done with appropriate size FRL Scopper wire.
- iii. Switches and sockets for internal wiring will be of modular type with makes like Schneider, etc.
- iv. Light fittings should be energy efficient LED type with proper illumination as per requirements.
- v. The earthing for individual machines is to be done as per the requirements.
- vi. The bidder will have to install the electrical panels, needed for firefighting : and execution will be in the scope of the bidder.
- vii. Any other work as deemed necessary for the new setup will be part of the contract.

3. Ventilation & Lightening: Exhaust requirement for all areas & exhaust fans

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4. Plumbing:

- i. All plumbing work associated with adequate & appropriate functioning of
- ii. Renovation of the drainage system with laying down of new drainage LA
- iii. The internal water fittings will be of **UPVC - C** pipes of appropriate diame
- iv. Drains are special open drains with removable covers having large dische
- v. Safe disposal of solid & liquid waste generated during the process of the
- vi. Any other plumbing works associated with proper functioning of Laundry

5. Fire safety: Fire safety equipment will be installed as per the norms and requi

- i. Fire detection and alarm system with conventional optical type smoke d
 - a. Make of smoke detectors as approved will be Apollo/Edward/Seimer
 - b. Make of RI, Hooters, MCP, Fire control panel will be of Agni/Safex/ M
- ii. Firefighting system will be installed comprising of Hose reels, fire hydrar
- iii. Automatic sprinkler system with adequate size of pressurization pump w
- iv. Bidder will provide 6 fire extinguishers each of CO2 type and water based of 4.5 Kg and 9 liters r

***Note: bidder will provide the following before the handing over of the pr**

- i. Bidder will submit the service manuals of all the equipment and furniture.
- ii. Along with the above, bidder has to submit the CAD drawings/blueprints of the following:
 - a. Drawings of the final lay out of the Laundry
 - b. Drawings for the electrical wiring of the Laundry.
 - c. Drawings for the water pipeline system.
 - d. Drawings for the drainage and sewage system
 - e. Drawings for the smoke detector and fire alarm system with the wiring.
 - f. Drawings for the fire alarm system.
 - g. Drawings for the sprinklers and firefighting equipment.
 - h. Any other drawing as deemed necessary by the TEC at the time of Handing over.
- i. Parameters to be checked during the entire period of Operation & Main

Sl. No.	Operational Parameters
1	Staff working in Laundry are in uniform
2	Staff working in Laundry use appropriate PPE
3	Staff are checking pockets of soiled linen for any leftover items
4	Linen is transported in appropriate trolley
5	Drainage system does not get clogged
6	Department is washed every week
7	Infected and normal linen is stored in separate bn
8	Disinfection is carried out at 65 degrees Celsius

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9	Linen is washed at 60 degrees Celsius
10	Restricted entry during night hours
11	Frisking and bag checking of each employee
12	Checking Manual entry of chemicals
13	Linen processing-based parameters

II. Operation & maintenance of laundry services at NEIGRIHMS, Shillong

1. The approved bidder will carry out the work of collection & transportation of other areas, sorting & processing of used linen etc. plus maintenance of laundry.
2. The work related to maintenance (preventive as well corrective) of all laundry machines.
3. The bidder will take all steps to ensure safety and prevent damage to the laundry.
4. The bidder shall be responsible to uninstall the old laundry machines to install new ones.
5. The bidder has to submit the detail drawing/Plan for the placement of the new machines.
6. The approved bidder will provide uptime guarantee of 95% of 365 days (12 months) during the contract period.
7. Sewing machine, as per requirement will be made available by the bidder. The bidder shall be responsible to maintain these machines.
8. The responsibility of installing tamper proof meter and recording monthly consumption of these elements judiciously and ensure there is no wastage. The monthly bill for these elements shall be submitted to the concerned authority.
9. The laundry services for NEIGRIHMS shall be provided on all days (including holidays).
10. Timings of Collection of Linen
 - **From OTs: Collection of linen will take place three times in a day**
 - **Collection of linen from ICUs: Collection of linen will take place three times in a day**
 - **Collection of Linen from wards, OPD & other areas will take place three times in a day**
11. Timings of Distribution of Linen
 - **Distribution of linen will take place on the same day of collection**
12. All linen items must be returned to respective areas on the same day. **"satisfactory" certification must be obtained in the logbook from the concerned authority.**
13. Repair of any linen should be done (in-house) and in case of irreparable damage, the bidder shall replace the same.
14. Daily record of collection of dirty linen items/distribution of clean linen item.
15. **WORKLOAD:** The quantity of linen items to be washed at present is approximately 1000 items per day.
16. Bidder will identify torn linen at the time of collection, processing & washing.
17. Maintenance of the trolleys/ carts shall also be the responsibility of the bidder.
18. The bidder shall put Separate color-coded covered trolley/cart for transport of dirty linen items.
19. The bidder will process linen as per approved washing procedure and approved

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20. The bidder will be responsible for minor sanitary and plumbing repairs of less than Rs. 10,000/-.
21. The bidder shall undertake Lint removal on a daily basis and as and when required.
22. The washing formula will only be prepared through the automatic chemical analysis.
23. The bidder shall install approx. 12 IP based night vision CCTV cameras with locations shall be installed at the cost of the bidder. The quality of cameras and recordings when required by the NEIGRIHMS authority. All such recordings shall be tamper proof.
24. Standard precautions to be followed while collecting & handling infected/soiled linen.
25. Bio-Medical Waste management rules, 2016 and amendments thereof, when applicable.
26. The approved washing formula should be printed/laminated and displayed at the laundry.
27. The manpower engaged by the bidder for operation of the proposed work (OPERATION & MAINTENANCE OF LAUNDRY SERVICES). It will be the responsibility of the bidder. The person engaged by the firm will carry the card and should be in proper uniform which will be provided by the bidder.
28. The bidder shall be responsible for taking all measures to safeguard all the staff engaged.
29. **Manpower Adequacy & Training** : The bidder shall employ well trained staff. Training records to be submitted for verification prior to the commencement of work. Operator should have completed a minimum of 6 months course of employment as & when needed. All personnel involved in collection and handling of soiled linen should be trained in the correct procedures. Training of all employees on a pre-decided subject by a professional trainer.
30. In case any person engaged by the bidder is found to be inefficient, quarrelsome or otherwise unsuitable, the bidder shall be responsible for his replacement.
31. The institute shall not provide any sort of accommodation to the staff or perquisites.
32. **Medical examination of staff**: The bidder shall employ only those persons who are fit for the work and paid by the bidder. The employer shall ensure that all employees are vaccinated against all communicable diseases.
33. **Wages to employees and Insurance** : The bidder shall comply with the latest prevailing rates of wages as revised as per the latest amendments in the Acts/ Laws. If on account of non-availability of funds, the bidder shall deduct from the amount of Security Deposit/ performance security. In case of deduction, the bidder will sign an Indemnity Bond in favor of NEIGRIHMS, to this effect.
34. **Washing Chemicals/Detergents** :
 - Details of washing formulae as well as processes to be used for processing of soiled linen.
 - Non submission of either of these will lead to rejection of the bidder from the tender.
 - All chemicals being used in the laundry shall be in liquid form only from reputed manufacturers.
 - Only oxybleach will be used for bleaching purpose. However, Chlorine Bleach should not be used.
 - The approval of NEIGRIHMS authority shall be obtained before changing the formulae.
 - All containers used for storing these chemicals shall be labeled appropriately and approved by the NEIGRIHMS authority of the chemicals/detergents laboratory tested by an approved laboratory.
35. **Cleanliness**: It shall be the responsibility of the bidder to employ adequate measures for rodent, termite control and pest control measures will also be strictly followed.
36. **Security and safety**: NEIGRIHMS shall not be held responsible for any loss or damage to the property of the bidder (NEIGRIHMS only). Under no circumstances, the premises are to be used for any other purpose.
37. **Quality Audit**: An independent agency identified by NEIGRIHMS authority will conduct quality audit. Any shortcomings will be rectified within 48 hours and the remaining shortcomings will be reported to the bidder. Institute may add any quality parameter for evaluation.
38. **Water quality**: The quality of water used for laundering shall be as per the requirements mentioned at point no. 15 of KPI table.
39. **Descaling of all machines** : Descaling of all machines shall be done as per the requirements mentioned at point no. 16 of KPI table.
40. The new linen will be in-use for minimum of 90 washes. If any linen is contaminated, the cost of the linen will be divided into 90 parts and for the linen which is contaminated, the bidder shall be liable for the cost of the linen.
41. Contaminated linen should be handled with minimal agitation to avoid contact with the floor. Linen should be packed in water-tight bags by the concerned Nursing personnel/ hospital personnel who are trained in the handling of soiled linen (including tape and plaster). Linen should be visually inspected at all levels (vertical, horizontal and diagonal) before packing.
42. Proper, legible & clear records to be maintained at the time of receiving linen. Any discrepancy or damage to any of the areas should be immediately communicated to the in-charge of the laundry.

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43. Details of the personnel giving and receiving linen must be recorded in a log
 44. Linen received from various areas should not be mixed and items must be r
 45. Key Performance Parameters: Linen & Laundry Services

Sl.No.	Key Performance Parameters	Frequency	Means of Verification
1.	General Cleaning of the entire laundry premises	Thrice Daily and as and when required	No litter, No surface stains. No dust, No Odour. Inspection reports/logbooks, feedback and other documentations as may be deemed fit by the Institute.
2.	Clean the Dustbins and disposal of waste material (general waste)	Thrice daily and as and when needed	No litter, No surface Stains. No dust, No Odour. Checklist, activity logs & Feedback
3.	Cleaning of Cloth/Linen Carrying Trolleys	Once daily and as and when needed	No litter, No surface Stains. No dust, No Odour. Checklist, activity logs & Feedback, Inspection reports.
4.	Repair/Replacement of leaking drains, leaking taps, pipes, jets, seal traps, bottle traps, jails, etc.	As and when needed	Checklist, activity logs & Feedback
5.	Repair & Maintenance of all laundry machine	As and when needed	History Card, logbook as per approved format.
6.	Repair & Maintenance of Linen Trolley	As and when needed	History Card, logbook as per approved format.
7.			

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	Washing of Body linen Patient Linen (Kurta, Pyjama, etc.) Staff Linen (O.T. scrubs, Doctors coat, etc.)	All the linen collected during the day will be washed and processed the same day.	Checklist, Inspection & Feedback
8.	Washing of bed linen	All the linen collected during the day will be washed and processed the same day.	Checklist, Inspection & Feedback
9.	Distribution of Patient Linen in all patient care areas as per the time specified by the institute.	Once/Twice Daily and as and when required	Checklist, Inspection & Feedback
10.	Distribution of staff linen Wards & Other areas: Once Daily OT & ICU: Twice Daily	Once daily for wards & other areas and Twice daily from OTs & ICU and as and when required	Checklist, Inspection & Feedback
11.	Collection and sorting of linen from ward areas once daily and Twice daily from the OTs and ICUs (2nd Schedule should be at the time of closing of OTs for the day)	Once daily for wards and Twice daily from OTs & ICU and as and when required	Checklist, Inspection & Feedback
12.	Checking the washed linen for cleanliness under the following parameters: Whiteness: Reflectance value: 85 - 90%, No Yellowing /Greying Stains: Up to 3 cm in 5% of washed linen. No	Once daily & as & when required	Checklist, Inspection & Feedback. For checking these parameters, random check of 10-100 pieces will be done wherein linen will be picked randomly from

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	<p>stain >3 cm. will be acceptable in any cloth.</p> <ul style="list-style-type: none"> • Odour: No odour • Discoloration: 0% • Distortion: 05% • Moist Linen: 0% 		<p>the washed and processed linen a n d percentage will be calculated. The same is to be checked by the Laundry Supervisor. Any complaint received from the user areas will also be taken for consideration for measuring this KPI.</p>
13.	<p>Checking the washed linen for damage under the following parameters:</p> <ul style="list-style-type: none"> • Cuts/Holes <ul style="list-style-type: none"> • Holes >2cm. not allowed in any linen • Holes <2cm. allowed in 1% of linen • No holes allowed in linen of OTs and ICUs. • Tears/Torn Linen: No torn linen will be acceptable. <ul style="list-style-type: none"> • No patch work • Part replacement. 	Once daily & as & when required	<p>Checklist, Inspection & Feedback.</p> <p>F o r checking these parameters, random check of 10-100 pieces will be done wherein linen will be picked randomly from the washed and processed linen a n d percentage will be calculated. The same is to be checked by the Laundry Supervisor. Any complaint received from the user areas will also be taken for consideration for measuring this KPI.</p>
14.	<p>Checking the pH of wet linen at the end of the process. (Limit:6.5 to 8.2)</p>	Once daily & as & when required	<p>P h record register & Inspection. Equipment to be</p>

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			provided by the bidder.
15.	<p>Checking the Hardness (Calcium and Magnesium) of water being used to wash the Linen (Limit 50 - 100 ppm)</p> <ul style="list-style-type: none"> • Input point • During the process • Output point 	Once Daily & as & when required	<p>Water hardness record register & Inspection.</p> <p>Testing and recording will be done in the presence of institute employee.</p>
16.	Record of Temperature at which the linen is being washed (Limit: 70 to 80 Degree Celsius for at least 25 min.)	Every wash cycle	<p>Inbuilt reports generated by the machine on a realtime basis should be available to the personnel designated by the Institute.</p>
17.	Laboratory testing of chemicals being used in the laundry.	Test report for all chemicals for every batch procured and MSDS sheet where applicable.	<p>Test Reports (Intracycle Ph, Chlorine, etc.) & Inspection.</p> <p>Methodology to be followed is as specified by the manufacturer. The same will be inspected by the authorized NEIGRIHMS representative.</p>
18.	Record of Linen being sent For Rewash	Daily	<p>Records & Inspection (Not > 5% will be accepted i.e. 5 in every 100 pieces)</p>
19.	Purchase proof, Daily utilization records of all chemicals being used in the laundry	Purchase proof monthly, utilization daily.	<p>Logbook, records & Inspection</p>

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20.	Record of all linen being repaired	Once daily and monthly	Records & Logbook
21.	Universal Precautions / personal Protective equipment being used by all employees	Random	Physical Inspection
22.	Descaling of machines	As per manufacturers recommendation	Records & Inspection
23.	Record of training of all employees	Induction & Annual Refresher training.	Record
24.	Quality audit	Annually	Record
25.	Compliance report	Quarterly	Record
26.	Pollution check certificate	Quarterly	Record
27.	Immunization record and medical check-up of employees	Yearly	Record

II. COMMITMENTS BY THE HOSPITAL

- 1. Space:** Space for the Laundry will be provided by the NEIGRIHMS (as per a working condition without any additional cost.
- 2. Electricity and water supply:** These will be provided by the institute for requirement must be managed by the bidder.
- 3. Condemnation & Replacement of torn linen:** Condemnation of torn/used linen by NEIGRIHMS representative on daily basis. Equal no. of fresh linen pieces will be provided.

III. Uninstallation, transfer, re-installation of laundry equipment at an alternate location

The successful bidder will be required to shift and reinstall the equipment at the alternate location.

Ranking and Payment

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1. NEIGRIHMS shall pay upfront CAPEX cost for infrastructure work, installation and non-disposable bags, etc. used in collection / distribution / storage of linen, any
2. Bidder has to quote unit rate (OPEX) for washing of all linen. This unit rate for distribution, transportation, quality control, routine cleaning of laundry premises laundry system and the OPEX shall be paid on monthly basis by multiplying the
3. The CAMC price from 6th to 10th year must be quoted separately in the BOQ
4. L1 calculation will be based on the total cost of CAPEX + Cost of CAMC from 6th
5. The yearly OPEX cost must be mentioned in the financial document as item wise

Standard Operating Procedure (SOP) for Laundry

1. The laundry facility at NEIGRIHMS should be designed for efficiency in providing hygienically clean linen
2. A laundry facility on the ground floor is to be partitioned into two separate areas - a "dirty" area for
3. A transit zone should be provided between dirty and clean areas of the laundry, where hand washing
4. To minimize the potential for re-contaminating cleaned laundry with aerosolized contaminated lint,
5. Laundry at NEIGRIHMS will run minimum from 8AM to 5 PM on all days (365days) and in case of emergency
6. Bidder has to maintain all equipment as per standard for 10yrs. with all required consumables & calibration

Standard Operating Procedure of Laundry Section, NEIGRIHMS

1. Introduction

The clean bedding and clean clothes instil confidence in the patients and the public and enhances their faith in

2. Aims and Objectives

The aim of the Laundry Department is to provide adequate supply of clean linen to all the departments in the

The objectives of the Laundry Department are as follows:

- To ensure adequate supply of clean linen to user department as per requirement
- To provide linen free of dirt and stains to all user departments.
- To take steps for prevention of cross-infection.
- To monitor and enforce controls necessary to prevent spoilage (wear and tear)
- Timely delivery of linen to the user department.

3. Functions

Functional flow of activities in the Laundry is as follows:

- a. Receipt of Articles: To receive used and dirty linen from various user department
- b. Sorting: Linen is then sorted out according to their color, type, degree of stain and
- c. Cleaning, sluicing and disinfecting: All linen is thoroughly cleaned with chemicals
- d. Washing: After disinfection, linen is washed in the washing area using proper guidelines
- e. Inspection: Linen is then inspected for wear and tear and handed over for mending
- f. Clean Linen Storage: Clean linen is stored in the central linen store.

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g. Distribution: refers to distribution of clean linen to the patient care areas and use

4. Classification of Linen

From laundering point of view, hospital linen is classified into the following categories:

1. Dirty linen: Used linen without any stains.
2. Soiled linen: Linen soiled with blood and body fluids.
3. Infected linen: Any linen used by a patient with a known infection weather soiled

This classification is very much beneficial in terms of segregation at the point of generation. Accordingly,

5. Process Flow of Mechanized Laundry

The layout of the laundry should be done in such a way that there is unidirectional flow of materials so th

- Receiving and Sorting Area.
- Sluicing and Disinfection Area for Soiled and Infected Linen
- Machine Area (for Washing)
- Drying Area (for Dryer)
- Sorting Table for Torn Linen
- Pressing Area
- Folding Area
- Tailoring Room
- Clean Storage Area
- Linen Arrangement and Distribution Area

6. Equipment

- Ø Washing Machine: Used for washing purpose.
- Ø Sluicing Machine: Required for wetting the linen, treating it with stain re
- Ø Hydro-extractor: Work on the same principle as a centrifuge for easy re
- Ø Tumble Dryer: Used to remove moisture from linen.
- Ø Calendaring Machine: Also called flatbed press is used for ironing items
- Ø Linen Trolley: Used for transportation of linen.
- Ø Sewing Machine: Used for mending torn linen.

SOP for Segregation of Linen

Segregation of linen is done at the source (wards) as per below mentioned categories:

Bag/bucket Colour (to be provided by the successful bidder)	Linen Type
Green	Soiled Linen
Yellow/Brown	Infected Linen
Grey	Dirty Linen

There should be minimal handling of infected linen and if it is to be handled, PPE should be used by the handl

1. SOP for Collection and Delivery of Linen:

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- Ø Laundry attendants must use PPE before collecting dirty and soiled linen
- Ø Every morning the laundry attendants go to different areas to collect the
- Ø Dirty linen should not be transported together with soiled and infected lin
- Ø Delivery of clean linen is done after the wash process is over.
- Ø Clean linen should be transported in a caged trolley meant for clean linen
- Ø At the time of delivery of clean linen the sister I/c or ward attendant must

2. SOP for Washing of Linen:

Dirty Linen:

- Ø Dirty linen (used linen without stain) is to be wash normally in the first bat
- Ø Coloured linen should not be washed together with white linen.
- Ø Before washing linen should be weighed and each batch should weigh less
- Ø Water temperature should be checked on a daily basis.

Soiled and Infected Linen:

- Ø Linen with infections should be soaked in 1% sodium hypo-chloride or 10 l
- Ø The infected linen is then sluiced by adding disinfectants (ammonium chlo
- Ø Soiled linen should be soaked in 0.4 % virex solution (4 ml virex in 1 ltr wa
- Ø Sluicing is carried for removing heavy soil by putting the linen in the sluici
- Ø Linen should be sluiced at a temperature of 65 degree Celsius for 15 minu
- Ø After rinsing the sluiced linen is washed as normal.

3. SOP for Extracting and Drying:

- Ø The purpose is to extract maximum amount of excess water from washed
- Ø Ensure weight of the batch of linen is as per the guidelines provided for th
- Ø The dryer enables to remove the remaining moisture from the linen after
- Ø Ensure that the dryer is working as per standards and the heat generated

Sorting:

After drying is over each and every piece of linen should be checked for damages.

4. SOP for Mending:

- Ø Linen with minor defects and repairs works is then mended by the tailor.
- Ø Laundry I/c will receive the linen with major defects and store separately

5. SOP for Ironing:

- Ø All linen must be pressed after washing before delivering them to the IPD, (
- Ø Linen such as bed sheets, draw sheets, pillow covers, hand towels, etc are
- Ø Others, such as patient gowns, staff uniform, aprons are to be ironed by th

Clean Storage:

The clean linen items are stored in linen racks in the central storage area before distribution.

Reports to be submitted by bidder for Quality Assurance (As per Annexure III)

- i. Record (Register) for lint removal to be maintained on a daily basis.
- ii. A daily record of linen being sent for rewash.

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- iii. Daily report of utilization of all the machines indicating the number of cycles, duration of
- iv. A daily record of the dosing of chemicals (number and composition of washing formula)
- v. Register to be maintained having a daily record of all the chemical test done on water.
- vi. Monthly record of descaling of machines.
- vii. Monthly feedback form to be collected from the wards (stained linen, torn linen and tear)
- viii. A separate logbook for each of the Barrier washer extractors & drying tumblers is to be n
- ix. A record of the spares parts along with the brands which have been replaced or change
- x. Complaint reporting mechanism:
 - a) The bidder will maintain a centralized complaint reporting and redressal control room which
 - b) The bidder will circulate the scope of work and the address telephone numbers of the centri

Personnel

A. Training and Education

- a. The laundry manager shall have appropriate knowledge of the potential infectious hazards c designed for the laundry staff is to be implemented in the facility as part of infection control t
 - b. The key staff members are fully trained in appropriate laundry skills and technology; those sl
 - c. Instruction to staff in personal hygiene, particularly the need for hand washing after handling
 - d. Medical evaluations of staff are mandatory before placement to ensure that personnel are no
Presence or absence of symptoms attributable to, and past history of tuberculosis, viral hepat
 - e. Presence or absence of an immuno-compromised state
 - f. Immunization history.
 - g. Complete physical examination.
 - h. Periodic evaluations may be done as indicated for job reassignment, for ongoing programs o
 - i. The staff need to report all infections such as gastroenteritis, dermatitis, pustules, skin lesio
 - j. Occupational exposures including needle stick injuries should be immediately reported to th
 - k. Immunization requirements for linen and laundry personnel should be undertaken
 - l. It will be the responsibility of the bidder to abide by the SOP laid down for laundry by the NEI
- Note: The proofs of the quality certifications for each equipment as mentioned in the tender s

All machinery/equipment paid for by NEIGRIHMS under CAPEX shall be the property of NEIGRI

The ANNEXURE is an indicative BOQ given for various areas of the Laundry. The bidder may a

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Annexure -I

Sl. No	PARTICULARS	COMPOSITION	PROPERTIES / SPECIFICATION
1 .	Common / Base detergent cum optical brightener	Disodium metasilicate , fatty alcohol ethoxylate	Should be soluble in any kind of soft or hard water conditions . Should possess a built - in alkali booster . Preferably in powdered form . Good foaming properties . Non - corrosive , non - explosive in nature .
2 .	Chlorine Bleach (For white linen)	Sodium hypochlorite , Sodium hydroxide	Should possess 5 % chlorine concentration . Effective in low temperature . Preferably in liquid form . Should be excellent in removing stubborn blood stain , fatty and oily soil . Non - corrosive , non - explosive and non - acidic .
			Should be a safer destainer for use on coloured linen only . Should be

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3 .	Oxygen Bleach (For coloured linen)	Hydrogen peroxide	ideal for all types of fabric . Should be applied at a ph between 10 to 12. It should be non - corrosive and non - explosive .
4 .	Emulsifier Concentrate	Alkyl alcohol ethoxylate	Should be effective in removing mineral oil and maintain the colour of linen . Should be able to disperse oily soils and remove carbon soots and black pigment stains . Good foaming properties . Non - corrosive and non - explosive .
5 .	Disinfectant / QAC	n - Alkyl dimethyl benzyl ammonium chloride , Didecyl dimethyl ammonium chloride , Ethyl alcohol	Should be a high level disinfectant . User and environment friendly . Contact time within 30 mins . Should be a 5th or a 7th generation QAC . Should be effective in both hard and soft water conditions , stable and effective for longer period .

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6 .	Fabric Softener	Triethanolamine , di - Me sulphate - quaternized , 1 , 2 benzisothiasol -3 (2H)	Linen should appear soft after washing especially towels .
7 .	Neutraliser	Formic acid .	Should be able to neutralise residual alkalinity in linen to prevent from yellowing and further damage or any allergies to end user .

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Annexure -II

Minimum no of manpower

S. no.	Designation of Category	Total no. of employees	Desired qualification	Experience
3.	Laundry Supervisor	01	Graduate	3 years
4.	Laundry Operators	04	Skilled	2 years
5.	Laundry Attendants	06	Semi-Skilled	01 year
6.	Sanitation Attendants	02		-
7.	Tailor	01	Skilled	01 year

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Annexure III

Chemical label should have (as per OSHA Hazard Communication Standards 29 CFR 1910:1200)

Product name	Manufacturer	Manufacturing Lot No. /Batch No.	Date when the chemical was transferred
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Daily record of all the chemical tests done on water

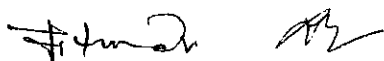
Name of Test	Date of the test	Ph Recorded (Using a Ph meter/Ph Paper/Titration)	Signature and Name of Personnel conducting the test	Report verified by (Name & Signature)
Ph				
Hardness of water				

Quarterly record training given to all personnel

Topic:		Date:
Name of the trainer:		
S.No.	Name of the trainees	Signature
Signature of the trainer		



Record of Immunization of all employees against Hepatitis B



S.No	Name of the employee	Date of doses			Name of the doctor/ Hospital where immunization was done	Certificate provided for the same	Verified by (Name and Signature)
		1 st	2 nd	3 rd			

Weekly Record of Lint Removal

Date	Time	Name and Signature of person carrying out lint removal	Verified by (Name & Signature)

Record of Transportation of Linen from Laundry to wards and vice versa

Date	Time	Name of Item	Quantity	Received by (Name & Signature)	Delivered by (Name & Signature)

Daily record of cleaning of trolley used for transporting Linen

Trolley number	Date	Time	Done by (Name & Signature)	Verified By (Name & Signature)

Monthly record of Linen being received for Rewash

Date	Time	Quantity of linen being washed per day	Quantity received for rewash	Given by (Name & Signature)	Received by (Name & Signature)

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Monthly Record of Quality of linen being received by the user department

Date	Parameters	Comments	Given By (Name & Signature)	Received by (Name & Signature)
	Stained linen			
	Torn/ tears/ Cuts on linen			
	Patched Linen			
	Moist Linen			
	Delayed Supplies			
	Greying of linen			
	Odor			

Daily Checklist for Laundry

Date:

Equipment Status

S.No	Name of the Equipment	Number	Working Status	Not Working Reasons

Chemical Status

S.No	Name of the Washing Material	Availability	Amount consumed
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			

General Cleanliness of the Laundry: Satisfactory / Unsatisfactory

Equipment & Safety

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S.No	Parameter	Comments
1.	Water Hardness	

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2.	Water Ph	
3.	Is Personal Protective Equipment being used	

Any other Comments: _____

Name and Signature of the Supervisor

Logbook for Washer Machine

S.No	Parameters	Cycle 1	Cycle 2	Cycle
1.	Wash Temperatures			
2.	Duration of Cycle:			
	Start Time			
	End time			

Any other Comments: _____

Name and Signature of the Supervisor

The following Special Conditions of Contract (SCC) will apply for this purchase. The corresponding clauses of **specific clause, mentioned in the technical specification shall prevail and will supersede the simi**

Penalty Terms - In case the successful bidder fails to commence/execute the work as stipulated in the agree

Offences	Penalty (in Rupees)
Failing to collect dirty clothes and deliver clean clothes	Double the amount on the alternative arrangement made by the NEIGRIHMS which will be recovered from the security deposit or any other deposits of the Successful bidder.
For not delivering clothes within time	INR 500/- per instance
In case the services remain consistently unsatisfactory for a	Penalty of 5% of the annual contract value will be imposed

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period of more than 2 weeks	
Not found displaying appropriate photo ID	INR 100/- per instance.
Worker not in proper uniform	INR 500/- per instance.
Indulging in smoking/drinking/sleeping or any other misconduct during duty hours	INR 1000/- with removal of the offender
Machine out of order	INR 2000/- per machine per day after 72 hrs
Improper washing/Non-compliance with SOP	INR 1000/- per instance
Wrong/Improper chemical used	INR 5000/- per instance
Absenteeism/Under deployed	INR 1000/- per instance
Complaints are not registered or not redressed	INR 500/- per instance
Absence of personal protective gears	INR 200/- per instance
For any other breach, violation or contravention of any terms and conditions	INR 5000/- will be imposed per day
In case lesser number of linen is returned.	A penalty of double the cost of lost linen would be deducted if the lost item is untraceable after 24 hours.
Any other deviation as decided by the authority of the NEIGRIHMS	Penalty to be decided by the merit by the authority.

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File No:-NEIGR/S&P/ H-01/2021-22-pt

Agenda C11 of 60th PC & Agenda C7 of 56th PC

Scope of work & Document details: for Buy back Cases	
A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as "Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1/2
2	Documents with regard to Details compliance statement to be attached At " Additional Doc 2(Requested In ATC) "
3	Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At " Additional Doc 3(Requested in ATC) "
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be " Additional Doc 4(Requested in ATC) "
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works .

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2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi) & 153 (ii) in GFR 2017 ,No 1, dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Minimum Reserve Value for buy back of the old system

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	Old existing Laundry Equipments	01 Set	Rs 4,96,664
<p>Note:</p> <ul style="list-style-type: none"> - The price offered in the e-price bid /BOQ shall be considered as <u>inclusive of the buy back value.</u> - The buy back value of the system /assets should <u>also be indicated in the ATC-1 & financial Document as percentage of the offered FOB /Basic Cost</u> of the system /assets in order to arrive at Book /Reserve value for the record of the Institute. - The buy back value should essentially cover the Minimum Reserve Declared Value. -The Institute reserve the <u>right to trade or not to trade</u> the old existing machines offered while purchasing a new one. 			

B. Buyer Added Bid Specific Terms and Conditions

1. Generic

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End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same sh

2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufa

6. Generic

The successful bidder has to supply all essential accessories required for the successful installation a

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must include Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissionin

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the la with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the a

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered pr shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a

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12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate p

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) * 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Num

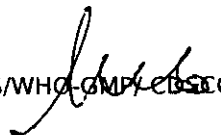
16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in

17. Certificates

The bidder or the OEM of the offered products must have BIS/WHO-GMP-CECC Indian certification c





18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type

20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports o

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of 5% after submission and verification of AMC Performance Security for 5% of total CMC value valid up to 1

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance

23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defect, the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount towards rectification to the Buyer.

26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof:
a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against order value.
b. Execution certificate by client with order value.
c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

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The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and in

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders sh

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SEC

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer wi

30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPO

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft & DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (be: favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and sta

34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS indicate Contract number and name of Seller entity in the transaction details field at the time of on-l

(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically i

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenanc

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2. The terms and conditions of the tender and the agreement executed will be binding on the vendor.
3. The required spares to be replaced must be genuine and certified from the OEM.
4. **Repairs to be undertaken should be within specified configuration and maintaining the**
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after
6. The system must be checked & calibrated after every spare changes and detail service report must
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to work
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized sign
10. The Performance security shall be denominated in any one of the forms namely Account Payee De
- upto 2 months beyond CMC period.
11. **It may also be noted that there should be no negligence in providing services of anytyp**
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, w
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user departm
15. Software updates should be provided free of cost during CMC. The first service call by the team of
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final au
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue c

2. Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and

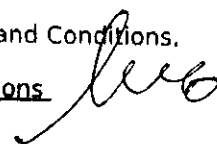
1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum iss
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exer
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category i
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifyir
10. Seeking experience from specific organization / department / institute only or from foreign / export experienc
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case m

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

This Bid is also governed by the General Terms and Conditions



Bid For : Operation and maintenance of Laundry services

Category	Quantity	Current Unit Price	NEW RATES	NEW TOTAL
Industrial Washer Extractor Sluicing Machine	1	1350137.00	1340137.00	1340137.00
Industrial Hygiene Barrier Washer Extractor 60 kg	4	3620039.00	3610039.00	14440156.00
Industrial Tumbler Dryer 60kg	1	947280.00	947280.00	947280.00
Industrial Tumbler Dryer 30kg	2	535602.00	535602.00	1071204.00
Industrial Washer Extractor 100 kg	1	3748163.00	3748163.00	3748163.00
Industrial Weighing Machine 100 kg	1	157530.00	157530.00	157530.00
Vacuum Ironing Table with Electric Steam Generator	2	82600.00	82600.00	165200.00
Dry Linen Cage Trolley	6	63720.00	63720.00	382320.00
Wet Trolleys	10	70800.00	70800.00	708000.00
Dry Trolley	10	46728.00	46728.00	467280.00
Automatic Laundry Dosing pumps	1	590000.00	590000.00	590000.00
Furnitures	1	118000.00	118000.00	118000.00
CMC for asset for 6th Year	1	536900.00	535368.80	535368.80
CMC for asset for 7th Year	1	536900.00	535368.80	535368.80
CMC for asset for 8th Year	1	536900.00	535368.80	535368.80
CMC for asset for 9th Year	1	536900.00	535368.80	535368.80
CMC for asset for 10th Year	1	536900.00	535368.80	535368.80
Turnkey Work	1	2500000.00	2500000.00	2500000.00
Bed Sheet	18000	12.04	11.80	212400.00
Bed Cover	15000	12.04	11.80	177000.00
Draw Sheet	6000	7.08	6.95	41700.00
Pillow Cover	15000	4.96	4.86	72900.00
Patient Gown	2850	7.79	7.63	21745.50
Pajama	2250	4.96	4.85	10912.50
Blanket	600	21.24	20.80	12480.00
Pillow	600	21.24	20.80	12480.00
Green Gown	750	6.37	6.25	4687.50
Screen	900	6.37	6.25	5625.00
Curtains	900	14.16	13.90	12510.00
Big Towel	300	6.37	6.25	1875.00
Medium Towel	240	4.96	4.85	1164.00
Small Towel	1050	3.54	3.45	3622.50
Wrapper	1500	6.37	6.25	9375.00
Skin Towel or O.T Towel	900	6.37	6.25	5625.00
Eye Towel	450	4.96	4.85	2182.50
Abdominal Sheet	210	6.37	6.25	1312.50
Hole Towel	300	6.37	6.25	1875.00
Neuro Long Sheet	60	7.08	6.95	417.00
70x70 Towel	1200	7.08	6.95	8340.00
90x90 Towel	2400	8.50	8.35	20040.00
Rectangle Sheet	300	7.08	6.95	2085.00
CSSD Wrapper	3300	7.08	6.95	22935.00
Scrubs of different colours	2100	7.08	6.95	14595.00
Bed Sheet	18000	12.04	11.80	212400.00
Bed Cover	15000	12.04	11.80	177000.00
Draw Sheet	6000	7.08	6.95	41700.00
Pillow Cover	15000	4.96	4.86	72900.00
Patient Gown	2850	7.79	7.65	21802.50
Pajama	2250	4.96	4.85	10912.50
Blanket	600	21.24	20.80	12480.00
Pillow	600	21.24	20.80	12480.00
Green Gown	750	6.37	6.25	4687.50
Screen	900	6.37	6.25	5625.00
Curtains	900	14.16	13.90	12510.00
Big Towel	300	6.37	6.25	1875.00
Medium Towel	240	4.96	4.85	1164.00

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Small Towel	1050	3.54	3.45	3622.50
Wrapper	1500	6.37	6.25	9375.00
Skin Towel or O.T Towel	900	6.37	6.25	5625.00
Eye Towel	450	4.96	4.85	2182.50
Abdominal Sheet	210	6.37	6.25	1312.50
Hole Towel	300	6.37	6.25	1875.00
Neuro Long Sheet	60	7.08	6.95	417.00
70x70 Towel	1200	7.08	6.95	8340.00
90x90 Towel	2400	8.50	8.35	20040.00
Rectangle Sheet	300	7.08	6.95	2085.00
CSSD Wrapper	3300	7.08	6.95	22935.00
Scrubs of different colours	2100	7.08	6.95	14595.00
Bed Sheet	18000	14.04	13.74	247320.00
Bed Cover	15000	14.04	13.74	206100.00
Draw Sheet	6000	8.26	8.10	48600.00
Pillow Cover	15000	5.78	5.65	84750.00
Patient Gown	2850	9.09	8.90	25365.00
Pajama	2250	5.78	5.66	12735.00
Blanket	600	24.78	24.28	14568.00
Pillow	600	24.78	24.28	14568.00
Green Gown	750	7.43	7.28	5460.00
Screen	900	7.43	7.28	6552.00
Curtains	900	16.52	16.18	14562.00
Big Towel	300	7.43	7.28	2184.00
Medium Towel	240	5.78	5.66	1358.40
Small Towel	1050	4.13	4.04	4242.00
Wrapper	1500	7.43	7.28	10920.00
Skin Towel or O.T Towel	900	7.43	7.28	6552.00
Eye Towel	450	5.78	5.66	2547.00
Abdominal Sheet	210	7.43	7.26	1524.60
Hole Towel	300	7.43	7.28	2184.00
Neuro Long Sheet	60	8.26	8.10	486.00
70x70 Towel	1200	8.26	8.10	9720.00
90x90 Towel	2400	9.91	9.70	23280.00
Rectangle Sheet	300	8.26	8.10	2430.00
CSSD Wrapper	3300	8.26	8.10	26730.00
Scrubs of different colours	2100	8.26	8.10	17010.00
Bed Sheet	18000	14.04	13.74	247320.00
Bed Cover	15000	14.04	13.74	206100.00
Draw Sheet	6000	8.26	8.10	48600.00
Pillow Cover	15000	5.78	5.65	84750.00
Patient Gown	2850	9.09	8.90	25365.00
Pajama	2250	5.78	5.66	12735.00
Blanket	600	24.78	24.28	14568.00
Pillow	600	24.78	24.28	14568.00
Green Gown	750	7.43	7.28	5460.00
Screen	900	7.43	7.28	6552.00
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Big Towel	300	7.43	7.28	2184.00
Medium Towel	240	5.78	5.66	1358.40
Small Towel	1050	4.13	4.04	4242.00
Wrapper	1500	7.43	7.28	10920.00
Skin Towel or O.T Towel	900	7.43	7.28	6552.00
Eye Towel	450	5.78	5.66	2547.00
Abdominal Sheet	210	7.43	7.26	1524.60
Hole Towel	300	7.43	7.28	2184.00
Neuro Long Sheet	60	8.26	8.10	486.00
70x70 Towel	1200	8.26	8.10	9720.00
90x90 Towel	2400	9.91	9.70	23280.00
Rectangle Sheet	300	8.26	8.10	2430.00
CSSD Wrapper	3300	8.26	8.10	26730.00
Scrubs of different colours	2100	8.26	8.10	17010.00
Bed Sheet	18000	16.05	15.73	283140.00
Bed Cover	15000	16.05	15.73	235950.00

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Draw Sheet	6000	9.44	9.25	55500.00
Pillow Cover	15000	6.61	6.48	97200.00
Patient Gown	2850	10.38	10.17	28984.50
Pajama	2250	6.61	6.47	14557.50
Blanket	600	28.32	27.75	16650.00
Pillow	600	28.32	27.75	16650.00
Green Gown	750	8.50	8.33	6247.50
Screen	900	8.50	8.33	7497.00
Curtains	900	18.88	18.50	16650.00
Big Towel	300	8.50	8.33	2499.00
Medium Towel	240	6.61	6.47	1552.80
Small Towel	1050	4.72	4.63	4861.50
Wrapper	1500	8.50	8.33	12495.00
Skin Towel or O.T Towel	900	8.50	8.33	7497.00
Eye Towel	450	6.61	6.48	2916.00
Abdominal Sheet	210	8.50	8.33	1749.30
Hole Towel	300	8.50	8.33	2499.00
Neuro Long Sheet	60	9.44	9.26	555.60
70x70 Towel	1200	9.44	9.25	11100.00
90x90 Towel	2400	11.33	11.10	26640.00
Rectangle Sheet	300	9.44	9.25	2775.00
CSSD Wrapper	3300	9.44	9.25	30525.00
Scrubs of diffrent colours	2100	9.44	9.25	19425.00
Bed Sheet	18000	19.86	19.50	351000.00
Bed Cover	15000	19.86	19.50	292500.00
Draw Sheet	6000	11.68	11.50	69000.00
Pillow Cover	15000	8.18	8.00	120000.00
Patient Gown	2850	12.85	12.60	35910.00
Pajama	2250	8.18	8.00	18000.00
Blanket	600	35.05	34.35	20610.00
Pillow	600	35.05	34.35	20610.00
Green Gown	750	10.51	10.30	7725.00
Screen	900	10.51	10.30	9270.00
Curtain	900	23.36	22.90	20610.00
Big Towel	300	10.51	10.30	3090.00
Medium Towel	240	8.18	8.00	1920.00
Small Towel	1050	5.84	5.72	6006.00
Wrapper	1500	10.51	10.30	15450.00
Skin Towel or O.T Towel	900	10.51	10.30	9270.00
Eye Towel	450	8.18	8.00	3600.00
Abdominal Sheet	210	10.51	10.30	2163.00
Hole Towel	300	10.51	10.30	3090.00
Neuro Long Sheet	60	11.68	11.50	690.00
70x70 Towel	1200	11.68	11.45	13740.00
90x90 Towel	2400	14.02	13.74	32976.00
Rectangle Sheet	300	11.68	11.45	3435.00
CSSD Wrapper	3300	11.68	11.45	37785.00
Scrubs of diffrent colours	2100	11.68	11.45	24045.00

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R.G.S. ENTERPRISE

Head Office : LOWER LACHUMIERE, SHILLONG-793001, (Meghalaya)

Reg. Office : POLICE BAZAR, SHILLONG, 793001. (MEGHALAYA)

(AN ISO 9001:2015 CERTIFIED FIRM)

☎ 0364-2224923

E-Mail rgsentpr@yahoo.com

GST No. 17AHJPS3993E1ZV

Ref : RGS/22-23 / 89.

Date 5-07-2023

To,

The Director,
Neignlms,
Shillong, Meghalava

Subject - Operation and maintenance of Laundry services

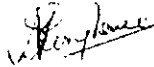
Reference - GEM/2023/B/3027432

Sir,

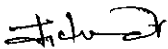
I have the honour to state that I am a regular supplier and associated with your institute for a long time. On seeing the situation I would like to offer a Discount of Rs. 50,000.00 (Rupees Fifty Thousand) on the total price quoted for the equipment in the GEM Bidding for the above noted work. We also offer a discount of 2% (Two percent) on the operation cost of laundry.

I shall be highly grateful to you if you would consider my offer and obliged.

Thanking You,
Regards



A. Singhania
R.G.S. ENTERPRISE
Police Bazar,
Shillong - 793001
Meghalaya.



ugh RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. **Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is In working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.**
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. **It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.**
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiator shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- Charge, BME and the respective DMS/MS.

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15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

36. Amendment in technical specification

1. Industrial Washer Extractor (Sluicing Machine) Capacity: Minimum 30 kgs

In Features additional point to be added "**The system must have Sluice option /feature in the system**".

2. Industrial Washer Extractor, Capacity: Minimum 100kgs,

Drive Motor : 7.5 Hp (5.6 kw) Motor, VFD Controlled, 3 Ph, HEM / equivalent make

May be read as

Drive Motor : 25 Hp (18.75 kw) Motor approx, VFD Controlled, 3 Ph, HEM / equivalent make

3. Industrial Washer Extractor, Capacity: Minimum 100kgs 33. VFD : Machine should have variable frequency inverter drive for various speed for wash, Distribution, Low medium, High Spin Extract. 7.6 HP, 3 Ph, Fuji / Schneider/equivalent make.

May be read as

VFD : Machine should have variable frequency inverter drive for various speed for wash, Distribution, Low, medium, High Spin Extract. 25 HP, 3 Ph, Fuji / Schneider/equivalent make.

4. Industrial Washer Extractor, Capacity: Minimum 100kgs .43. Drain : Dia. 3" BSP (dia. 75 mm), Electrically Valve Operated.

May be read as

Drain : Dia. 4-5" BSP (dia. 100-120 mm), Electrically Valve Operated.

37. General technical specifications for listed Equipment's (Compliance must be with documentary evidence)

1. Certificate of compliance issued by International Electro Technical Commission (IEC), Safety of machinery - Electrical equipment of machines -- General requirements, Electromagnetic compatibility (EMC) The standard contains the following: Electrical Supply Requirements; electromagnetic compatibility (EMC) requirements; Over current and over voltage protection requirements.
 2. Washing machines must be designed & equipped with water & energy saving systems with different percentages.
 3. Barrier washer: screen on both sides of the machine (operation on the dirty side can be viewed on the clean side to see the status of the washing program).

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4. Suspension system: soft mount with springs, shock absorbers and stabilizers must be available for all the systems
5. Imbalancing detection system must be equipped with all the washer & dryers for smoother operations (less noise level), reduced washing time, energy saving.
6. Water Consumptions should not be more than 9-10 litres / kg of linen(Proof Should be attached).
7. The dryer should be designed & engineered to maintain the heat inside the chamber. Optimization of the drying cycle to complete within 25-30 minutes
8. All the quoted systems should be standard tested model with capacity same or more, as asked in the tender specification with supported testing documents from any national / international agency (Like Govt approved NABL accredited lab/CE/IEC /Equivalent).

38. Sealing or Escalation on prices for Operations

1. The item mentioned in BOQ Row no 19 to 169 are for OPEX Purpose & must quote the prices of Operational cost for processing of each item
2. In case of any need for Escalation in OPEX, unit prices in each item category mentioned in BOQ Row no 19 to 43 should not be more than 3% yearly on straight line method. The bidder has to submit the undertaking along with the offer details.

39. Trading License

- a) The Bidders have to submit valid Trading License issued from the KHADC (Khasi Hills Autonomous District Council) or any other relevant document for exemption.
- b) In compliance to the Govt. of Meghalaya letter No.DCA.36/91/323 dated: 24.06.2022. Non-Tribal Bidders have to furnish trading license issued from the KHADC (Khasi Hills Autonomous District Council) failing which the bid may be rejected. In case of non-submission of the trading license from the non-tribal traders an undertaking for submission of the trading license is to be submitted along with the bid documents stating that if becomes a successful bidder should furnish the trading license within 07 (seven) days before any work order is issued failing which the bid will be rejected.

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Area Layout attached as word document

2. Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

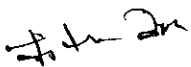
The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

This Bid is also governed by the General Terms and Conditions.



R.G.S. ENTERPRISES

POLICE BAZAR, SHILLONG. 793001. (MIZORAM)

☎: 0364-2224923 Fax: 0364-2211293. E-Mail: rgsentp@yahoo.com. GST N

Ref : RGS/21-22 / _____

Technical Specifications for setting up L NEGRIHMS Hospitals

Sl No	Features	Description
		Front loading and rear unloading, open pocket. Forward and revers basket movement. Heavy duty high spin. Single motor frequency drive. 5 compartment automatic soap dispenser through PLC. Pneumatic operated water inlet valves, drain valve, soap containers. Soap containers for powder & liquid products. Suspension with shock absorber & springs. PLC controlled. Heavy duty door pneumatic interlock and emergency stop for safety & trouble free operation.
1	Type of Control	Fully Programmable Logic Controller (PLC) with minimum 24 programs storage capacity with minimum 6 cycle in each program, to customize the wash programs according to the type of the linen.
2	Display	Touch screen color display.
3	Authorization system with Password	Login Id & Password with 3 different levels. Level 1: Administrator Level Level 2: Supervisor Level Level 3: Operator Level
4	Basket Size	Dia. 1020 x 760 mm depth-approx
5	Basket Volume	600 Ltrs or more
6	Final extraction	800 rpm + 2%.
7	Washing Speed	30 – 34 rpm.
8	G – Force	350 or more.
9	Drive Motor	15 Hp (11.25 kw) Motor, 3 Ph. VFD Controlled, Single motor with variable frequency inverter drive for various speed for wash, Distribution, Low, Medium, High Spin extract
10	VFD	Machine should have variable frequency inverter drive for various speed for wash, Distribution, Low medium, High Spin Extract. 15 HP, 3 Ph, Fuji / Schneider make.
11	Heater	27 -30kW.
12	Door Lock	Machine should have both manual and auto door lock. This makes the door not to open at time of operation.
13	Inner Basket	Made of high grade Stainless Steel sheet of SS 304 grade minimum 2mm thickness CNC Perforation dia. 5mm.
14	Outer Drum	Made of high grade stain less steel of SS 304 grade, minimum 3 mm thickness. Outer shell is reinforced by a steel plate.
15	Main Body /Outer Cabinet	Made of stain less steel front, back and both sides cover of SS 304 grade, minimum 1.2mm thickness Die pressed SS Door
16	Bearing Housing	Cast iron bearing housing with 2 Nos, made of SKF Heavy duty taper

PO11230001 / NEIGR/S&P/OT/BB/G-505/2023-24/GEMC-511687718200417

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POLICE BAZAR, SHILLONG. 793001. (MIZORAM)

☎: 0364-2224923 Fax: 0364-2211293. E-Mail: rgsentp@yahoo.com. GST No. 22AAAG0001

Ref : RGS/21-22 / _____

Technical Specifications for setting up L NEGRIHMS Hospitals

<u>Sl No</u>	<u>Features</u>	<u>Description</u>
22	Electric Supply	415 V ± 10%, 3 - Phase + N, 50 Hz, AC
III		Industrial Tumbler Dryer Qty – 1 Nos. Capacity: Minimum 60 kgs. Heating Type: Electric (Orgaeath Cleansol P Ltd)
		Front loading, open pocket. Forward and revers basket rotation. Automatic with cool down feature. Fully Programmable Controller. Door Limit switch and emergency stop for safety & trouble-free operation. SS fine mesh for collect lint.
1	Type of Control	Fully Programmable Logic Controller (PLC) with minimum 10 programs storage capacity. To customize the Dry programs such as temperature and time according to the type of the linen.
2	Display	Touch screen color display.
3	Authorization system with Password	Login Id & Password with 3 different levels. Level 1: Administrator Level Level 2: Supervisor Level Level 3: Operator Level
4	Basket Size	Dia. 1220 x 1050 mm depth approx.
5	Basket Volume	1200 Ltrs or more.
6	Basket Speed	28 ± 3 RPM
7	Drive Motor	Drive motor of 2 HP. HEM / equivalent make.
8	Blower Motor	Blower motor of 2 HP. HEM / equivalent make
9	Radiator	27 -30 KW Electric Radiator.
10	Main Body	Made of MS powder coated and cubical welded construction with glass wool insulation.
11	Inner Basket	Made of Stainless Steel sheet densely perforated on automatic machines with circles periphery of 1.2mm thick and perforation of dia
12	Door Lock	Machine is provided with manual heavy duty latch lock with limit switch, in case of door opening the machine basket will stop.
13	Door Opening	Large door opening for loading & unloading Dia. 750mm.
14	Hot Air Exhaust	Size: 200x200mm.
15	Lint Screen	Made of Stainless Steel self-collecting lint screen, easily accessible
16	Electric Supply	3 - Phase + N, 415 V ± 10%, 50 Hz, AC.

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Industrial Tumbler Dryer Qty – 1 No.

R.G.S. ENTERP

POLICE BAZAR, SHILLONG. 793001. (M

☎: 0364-2224923 Fax: 0364-2211293. E-Mail: rgsentp@yahoo.com. GST N

Ref: RGS/21-22 /

Technical Specifications for setting up L NEGRIHMS Hospitals

SI No	Features	Description
1	Type of Control	Fully Programmable Logic Controller (PLC) with minimum 10 programs storage capacity. To customize the Dry programs such as temperature and time according to the type of the linen.
2	Display	Touch screen color display.
3	Authorization system with Password	Login Id & Password with 3 different levels. Level 1: Administrator Level Level 2: Supervisor Level Level 3: Operator Level
4	Basket Size	Dia. 970 x 830 mm depth approx.
5	Basket Volume	600 Litres more .
6	Basket speed	32 ± 3 RPM
7	Drive Motor	Drive motor of 1 hp. HEM / equivalent make.
8	Blower Motor	Blower motor of 1 hp. HEM / equivalent make.
9	Electric Radiator	24 kW -30 kw Electric Radiator.
10	Main Body	Made of MS powder coated and cubical welded construction with glass wool insulation.
11	Inner Basket	Made of Stainless Steel sheet densely perforated on automatic machines with circles periphery of 1.2mm thick and perforation of dia. 8mm.
12	Door Lock	Machine is provided with manual heavy duty latch lock with limit switch, in case of door opening the machine basket will stop.
13	Door Opening	Large door opening for loading & unloading Dia. 750mm.
14	Hot Air Exhaust	Size: 150 x 200mm.
15	Lint Screen	Made of Stainless Steel self-collecting lint screen, easily accessible front side.
16	Electric Supply	3 - Phase + N + E, 415 V ± 10%, 50 Hz, AC.
		Industrial Washer Extractor Qty – 1 No Capacity: Minimum 100kgs, Dry weight Heating Type: Electric DOMUS (Orgaeath Cleansol P ltd) TOUCH II HW
V.		Front loading, open pocket. Forward and reverses basket rotation. Heavy duty high spin. Single motor frequency drive. 5 compartment automatic soap dispenser through PLC. Suspension with shock absorber & springs. 9/12
23	Type of Control <i>Stalin An</i>	Fully Programmable Logic Controller (PLC) with minimum 24 programs storage capacity with minimum 6 cycle in each program, to customize the wash programs according to the type of <i>Bemal</i> <i>170</i>

R.G.S. ENTERP

POLICE BAZAR, SHILLONG. 793001. (M

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Ref: RGS/21-22 /

Technical Specifications for setting up L NEGRIHMS Hospitals

<u>Sl No</u>	<u>Features</u>	<u>Description</u>
32	Drive Motor	7.5 Hp (5.6 kw) Motor, VFD Controlled, 3 Ph, HEM / equivalent make.
33	VFD	Machine should have variable frequency inverter drive for various speed for wash, Distribution, Low medium, High Spin Extract. 7.6 HP. 3 Ph, Fuji / Schneider/equivalent make.
34	Heater	25-30 kW.
35	Door Lock	Machine should have both manual and auto door lock. This makes the door not to open at time of operation.
36	Safety	Electric interlock with Door limit switch, unbalancing switch and emergency stop for safety & trouble-free operation.
37	Main Body /Outer Cabinet	Made of full stain less steel front, side, top & back covers of 1.2 mm thickness. Die pressed SS front & Door.
38	Inner Drum / Basket	Made of high grade Stainless Steel sheet of SS 304 Quality of 1.5mm thickness. CNC Perforation dia. 5mm.
39	Outer Drum	Made of high-grade stain less steel SS 304 Quality of 2.5 mm thickness
40	Bearing Housing	GG25 cast iron bearing housing with 2 Nos made of SKF Heavy duty taper roller bearings packed with lubricants & sealed.
41	Soap Compartment	Full Stainless Steel 5 soap Compartment with Stainless Steel Jugs made of SS 316 quality of 1.2 mm thickness each fitted With Pressure water Jets for complete flush out of Liquid & solid detergents.
42	Water Inlet	Cold water inlet dia. 1" (dia. 25 mm), Hot water inlet dia. 1" (dia. 25 mm) optional, water inlet for chemical dia. 1" (dia. 25 mm).
43	Drain	Dia. 3" BSP (dia. 75 mm), Electrically Valve Operated.
44	Electric Supply	3 - Phase + N , 415 V ± 10%, 50 Hz, AC.
VI.		Industrial Weighing Machine Qty – 1 Nos Make : Orgaeath Cleansol P ltd Model : BBA236-B150
		Industrial weighing machine should be minimum 100 kg capacity with
VII.		Vacuum Ironing Table with Press Qty -2 no Make : Orgaeath Cleansol P ltd Model : TPC 08 A & SG 9KW
1	Working Size	Large rectangular working area size should be minimum 1300W x 800
2	Main Body	Formed out of powder coated in a state of the art conveyor powder coating unit. All components easily accessible.
3	Table Top	Heat resistant silicon padding. Vacuum board is uniformly perforated and is covered with aluminum mesh for a perfect and uniform ironing finish.
4	Suction Blower	Heavy duty 0.75 HP centrifugal blower driven by independent blower motor activated by spring loaded full length foot pedal

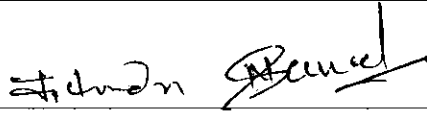
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Ref: RGS/21-22 / _____

Technical Specifications for setting up L NEGRIHMS Hospitals

SI No	Features	Description
5	Steam Outlet	Dia. 1/2" – 1 no.
6	Water Inlet	Dia. 1/2" – 1 no.
7	Blow Down Outlet	Dia. 1/2" – 1 no.
8	Water Feeding	Auto water feeding facility with external 25 liters storage capacity car
9	Electric Supply	3 - Phase + N, 415 V ± 10%, 50 Hz
VIII.		Dry Linen Cage Trolley Make : Orgaeearth Cleansol P ltd Model : CS 1203
		Complete stainless steel of construction with round pipe for long rust free life to be mounted with 4 nos. (2 swiveling & 2 Fixed type) ball bearing wheels.
1	Thickness	Thickness of sheet should be at least 0.8 mm
2	Size	Overall size of trolley should be at least 42" Wx 24" D x 48" H.
3	Wheels	Castor wheels should be at least 4"/5" dia
IX.		Dry Trolley Qty 10 Nos. Make : Orgaeearth Cleansol P ltd Model : RHG 600
	The trolley should incorporate the following features:	Complete stainless steel of construction for long rust free life. Corners should be rounded and fitted with rubber bumpers to avoid any damage. These with 4 nos. (2 swiveling & 2 Fixed type) ball bearing wheels.
1	Thickness	Thickness of sheet should be at least 0.8 mm
2	Size	Overall size of trolley should be at least 36" Wx 24" D x 30" H.
3	Wheels	Castor wheels should be at least 4" dia
4	Drain valve size	½" dia
X.		Wet Trolleys Qty 10 Nos. Make : Orgaeearth Cleansol P ltd Model : CS 365
	The trolley should incorporate the following features:	Complete stainless steel of construction for long rust free life. Corners should be rounded and fitted with rubber bumpers to avoid any damage. These with 4 nos. (2 swiveling & 2 Fixed type) ball bearing wheels. These to be fitted with perforated S.S. mesh at the bottom and to be fitted with a drain valve.
1	Thickness	Thickness of sheet should be at least 0.8 mm
2	Size	Overall size of trolley should be at least 36" Wx 24" D x 30" H.
3	Wheels	Castor wheels should be at least 4" dia
4	Drain valve size	½" dia
5	Thickness of SS Mesh	Minimum 0.8 mm thickness
XI.		Automatic Laundry Dosing pumps Make : Orgaeearth Cleansol P ltd Model : MW 6000

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Ref: RGS/21-22 / _____.

Technical Specifications for setting up L NEGRIHMS Hospitals

<u>Sl No</u>	<u>Features</u>	<u>Description</u>
XII		FURNITURE
		1.Executive Chair-5 no 2.Table: -2 nos 3.Record keeping wardrobe: -2 nos 4.Computer Table -2 nos 5.SS Rack: -5 nos 6.SS Tools: -6 nos
		Warranty for 5 years followed by CMC for 5 years service for all the Equipment's items quoted.

Arjun *General*



पूर्वोत्तर इंदिरा गांधी क्षेत्रीय स्वास्थ्य एवं आयुर्विज्ञान संस्थान, शिलांग
NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF HEALTH & MEDICAL SCIENCES, SHILLONG

(भारत सरकार, स्वास्थ्य एवं परिवार कल्याण मंत्रालय, स्वायत्त संस्थान)
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

निदेशक ब्लॉक, मावडीयांगडीयांग, शिलांग - 793018 मेघालय
Director's Block, Mawdiangdiang, Shillong - 793018 Meghalaya

E-mail - info.neigrhms@nic.in
www.neigrhms.gov.in
EP/ABX : (0364) 2538025
Tel : 0364-2538013/2538010
Fax: 0364-2538003

F. No.

No. NEIGR-42/2004/Pt-IV/

Dated: 30.04.2024

To,

The Chairperson,
Ranger Security & Service Organisation,
Mawlai Phudmuri, Shillong -793008

Sub: Withdrawal of manpower from the Laundry Department- reg


Madam,

With reference to the subject cited above, it is to inform that the Laundry Services in the Institute will be taken over by a separate service provider w.e.f. 01.05.2024, hence, the 36 (thirty-six) Unskilled and 2 (two) Skilled manpower deployed in the Laundry Dept. of the Institute are to be withdrawn by 30.04.2024.

However, the manpower withdrawn from the said section may be adjusted in the various departments of the Institute as and when request for manpower in Unskilled and Skilled categories is issued by the Institute.

This is issued with the approval of the Competent Authority.

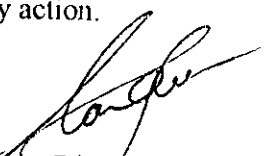
Yours faithfully,

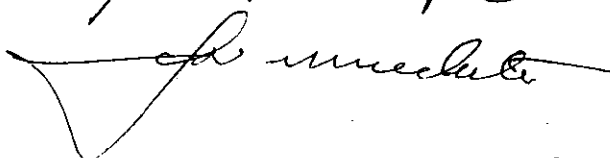

Deputy Director (Admn)
NEIGRIHMS, Shillong
Dated: 30.04.2024

No. NEIGR-42/2004/Pt-IV/

Copy to:

1. Medical Superintendent, NEIGRIHMS, Shillong for kind information.
2. Deputy Medical Superintendent (Laundry), for kind information
3. Accounts Officer, NEIGRIHMS, Shillong, for information.
4. P.A. to the Director, NEIGRIHMS, for kind information of the Director.
5. Controlling Officer, RSSO NEIGRIHMS Unit, for information and necessary action.
6. Office Copy.


Deputy Director (Admn)
NEIGRIHMS, Shillong

M/S: RGS Bulerfer

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NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF HEALTH AND MEDICAL SCIENCES, SHILLONG

10

20-23

FILE No. NEIGR- /SFP/1503 of 2021-23 20

SUBJECT: Proposal for heavy load of obsolete equipments for heavily used by school of operators - 10

NOTES AND ORDERS

- ① Reference note ante
- ② In view of reduction / roundness off of item - was operative cost, the approval amounts stands reduced

(a) Rs 266,35,270 = 00 ⇒ Tax system with 5 years warranty,

(b) Rs 26,76,844 = 00 ⇒ tender cost & front end CMC cost for 5 years with GST

(c) Rs 49,71,182 = 70 ⇒ Operator cost for six months with GST

Total ⇒ Rs 3,42,83,296 = 70 ⇒ (After necessary off of unit price of Contract)

(Three crore forty two lakhs operators / heavily) slightly three thousand three hundred of variety are - refers to In all)

Submitted please

22/08/23

AND submit please

pw

Notes at prepage and above:-

For supply, installation, commissioning of Laboratory

- ✓ Administrative approval at prepage
 - ✓ Approval of the 66th meeting of the procurement committee dated 07.10.2023 vide agenda no. C-5/68.
 - ✓ Rates has been checked.
 - ✓ Procurement of the above through GEM purchase from the L1 bidder MRS Exp
- Hence, CMI is used and submitted, please

P-1 4/8/23

24/08

AB. 22/8/23

ZFA

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